

COMMUNITY HOMELESSNESS REPORT SUMMARY

(Kingston, Ontario)

2022-2023

The Community Homelessness Report (CHR) is an annual Reaching Home reporting deliverable that supports communities to prevent and reduce homelessness using a more coordinated, systems-based and data-driven response. The CHR was designed to support local discussions and decision making, using all of the information about homelessness currently available at the community level. Communities are encouraged to use their CHR data to develop clear plans of action that help them to reach their homelessness reduction targets and to leverage the collective efforts of service providers working across the community, regardless of how they are funded.

This is a summary of the CHR for the 2022-23 reporting cycle. It shows the community's self-assessment of Reaching Home implementation, which includes the following key components:

- meaningful collaboration between Indigenous and non-Indigenous partners (see Section 1);
- community-level governance, coordinated service delivery (Coordinated Access) and use of a Homelessness Management Information System or HMIS (see Section 2); and,
- an outcomes-based approach (tracking community-level outcomes and progress against targets using a Unique identifier or By-Name List, referred to as a List; see Section 3).

If the community was able to report on outcomes and targets, this CHR Summary also includes results for each of the five core outcomes of Reaching Home (see Section 4).

Does your community, as a Designated Community (DC), also receive Reaching Home Indigenous Homelessness (IH) funding?

No – only DC funding is available

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<p>Specific to Coordinated Access and the HMIS, has there been ongoing, meaningful collaboration between the DC or Territorial Homelessness (TH) CE and local Indigenous organizations over the reporting period?</p>	<p>Yes</p>
<p>Describe this collaboration in more detail.</p>	
<p>As part of the expansion of the street outreach team, to better support the Indigenous population that is experiencing homelessness, an Indigenous Outreach Worker position has continued to be funded through Reaching Home. They work to increasingly engage with local Indigenous organizations (e.g. Tipi Moza Transitional housing) that provides housing options and other cultural supports, as well as Indigenous programs that are run by other service providers. This position is able to connect individuals to HIFIS for Coordinated Access and to be added to the BNL - capturing more/better data for the Indigenous population.</p> <p>We are looking at the creation of an Indigenous advisory sub-committee of CAB.</p>	
<p>With respect to the completion of the Community Homelessness Report (CHR), was there ongoing, meaningful collaboration between local Indigenous and non-Indigenous organizations and, where applicable, the IH CE and/or IH CAB?</p>	<p>Yes</p>
<p>Describe this collaboration in more detail.</p>	
<p>CAB has Indigenous representation with whom we consult on a regular basis. We continue to consult with service providers to understand the needs of Indigenous clients and how that system can better accommodate/support them. As CE, we work closely with the City, as service manager, on collaborative systems review for processes and policies, particularly those that would impact the most vulnerable populations, such as those who identify as Indigenous. We also have a strong relationship with Correctional Services Canada and seek opportunities to consult, discuss and better understand the needs of Indigenous people.</p> <p>We hope to be able to create an Indigenous Advisory Committee of CAB so we can better understand the unique, cultural needs of people who are Indigenous and homeless.</p>	
<p></p>	

Section 2. Coordinated Access and Homelessness Management Information System (HMIS) Self-Assessment

Summary Tables

The table below provides a summary of the work your community has done so far to meet the Reaching Home minimum requirements for Coordinated Access and an HMIS.

	Met	Started	Not Yet Started
Number of minimum requirements	18	0	0

The table below shows the percentage of minimum requirements completed for each core Coordinated Access component.

Governance	HMIS	Access Points to Service	Triage and Assessment	Coordinated Access Resource Inventory	Vacancy Matching and Referral
100%	100%	100%	100%	100%	100%

Summary Comment

Are there particular efforts and/or issues that you would like to highlight for this reporting period related to your community's work to achieve the Reaching Home minimum requirements?

As a Built for Zero (BFZ) Canada community, we (Community Entity (UW) and Service Manager (City)) engaged regularly with our Advisor to complete the outstanding criteria. We developed and finalized documents required to identify and confirm the resources allocated to the Coordinated Access Resource Inventory, and the eligibility criteria, for each resource that is funded through Reaching Home. We also worked with our advisor to outline a governance model, identifying the roles for the CE and the Service Manager in this work.

The HIFIS system continues to be improved, with the By-Name List being fully integrated, moving away from using an additional Excel spreadsheet. Further training for service provider staff, current and new, was provided in early 2023 to ensure data is entered and updated accurately and efficiently to support Prioritization. A Coordinated Access Guide has been developed, with input from service providers, etc, and will be adapted/updated as needed.

Section 3. Outcomes-Based Approach Self-Assessment

Summary Tables - Minimum Requirement

The tables below provide a summary of the work your community has done so far to transition to an outcomes-based approach under Reaching Home.

Step 1: Has a List	Step 2: Has a real-time List	Step 3: Has a comprehensive List
Yes	Yes	Yes

Step 4: Can report <u>monthly</u> outcomes and set targets using data from the List (reporting in Section 4 is mandatory for 2023-24 CHR's, if not earlier)			
List was in place as of January 1, 2023 (or earlier)	Can generate monthly data	Has set targets	Has an outcomes-based approach in place
Yes	Outcome 1: Yes	Outcome 1: Yes	Yes
	Outcome 2: Yes	Outcome 2: Yes	
	Outcome 3: Yes	Outcome 3: Yes	
	Outcome 4: Yes	Outcome 4: Yes	
	Outcome 5: Yes	Outcome 5: Yes	

Step 4: Can report <u>annual</u> outcomes and set targets using data from the List (reporting in Section 4 is mandatory once annual data can be generated)			
List was in place as of April 1, 2022 (or earlier)	Can generate annual data	Has set targets	Has an outcomes-based approach in place
Yes	Outcome 1: Yes	Outcome 1: Yes	Yes
	Outcome 2: Yes	Outcome 2: Yes	
	Outcome 3: Yes	Outcome 3: Yes	
	Outcome 4: Yes	Outcome 4: Yes	
	Outcome 5: Yes	Outcome 5: Yes	

Summary Comment
Are there particular efforts and/or issues that you would like to highlight for this reporting period related to your community's work to transition to an outcomes-based approach under Reaching Home?
The City of Kingston, as the Housing & Homelessness Service Manager, has continued to upgrade HIFIS, and provide training to users to properly utilize the system. The By-Name was officially incorporated into HFIS as of Oct 2022, eliminating tracking in multiple documents/systems. Weekly BNL and Prioritization meetings with the service providers provide a chance to review and discuss data collection, updates, and integrity.

More information about the Unique Identifier List

Step 1. Have a List

Where does data for the List come from?

- HIFIS
- Excel
- Other HMIS
- Other data source(s)
- Not applicable – Do not have a List yet

Please describe how the List is created using HIFIS:

A custom report is used to create the List, and is used for Prioritization.

Step 1. Have a List (cont.)

For the List, does the community have...

A written policy/protocol that describes how interaction with the homeless-serving system is documented	Yes
A written policy/protocol that describes how housing history is documented	Yes

Chronic homelessness

x	Federal definition
	Local definition

From the List, can the community get data for...

Newly identified on the List	Yes
Activity and inactivity	Yes
Housing history	Yes

From the List, can the community get demographic data for...

Age	Yes	Indigenous identity	Yes
Household type	Yes	Veteran status	Yes
Gender identity	Yes		

Step 2. Have a real-time List

How often is information about people experiencing homelessness updated on the List?

Other (please define)

If other, how often is information updated?

Meetings to review data happen weekly, however, staff work to update information as soon as they have it.

Is people's interaction with the homeless-serving system (activity and inactivity) updated regularly on the List?

Yes

Is housing history updated regularly on the List?

Yes

Is there a process in place for keeping chronic homelessness status on the List up-to-date?

Yes

Step 3. Have a comprehensive List

Does the community have a document that identifies and describes all of the service providers that help people experiencing homelessness with their housing challenges?

Yes

Optional question: How does data from the List compare to other community-level data sources that are considered accurate or valid? This is an optional follow-up question for communities that have completed the "*Understanding Community-Level Data*" worksheet.

Community did not complete this optional question.

Step 4. Track outcomes and progress against targets using data from the List

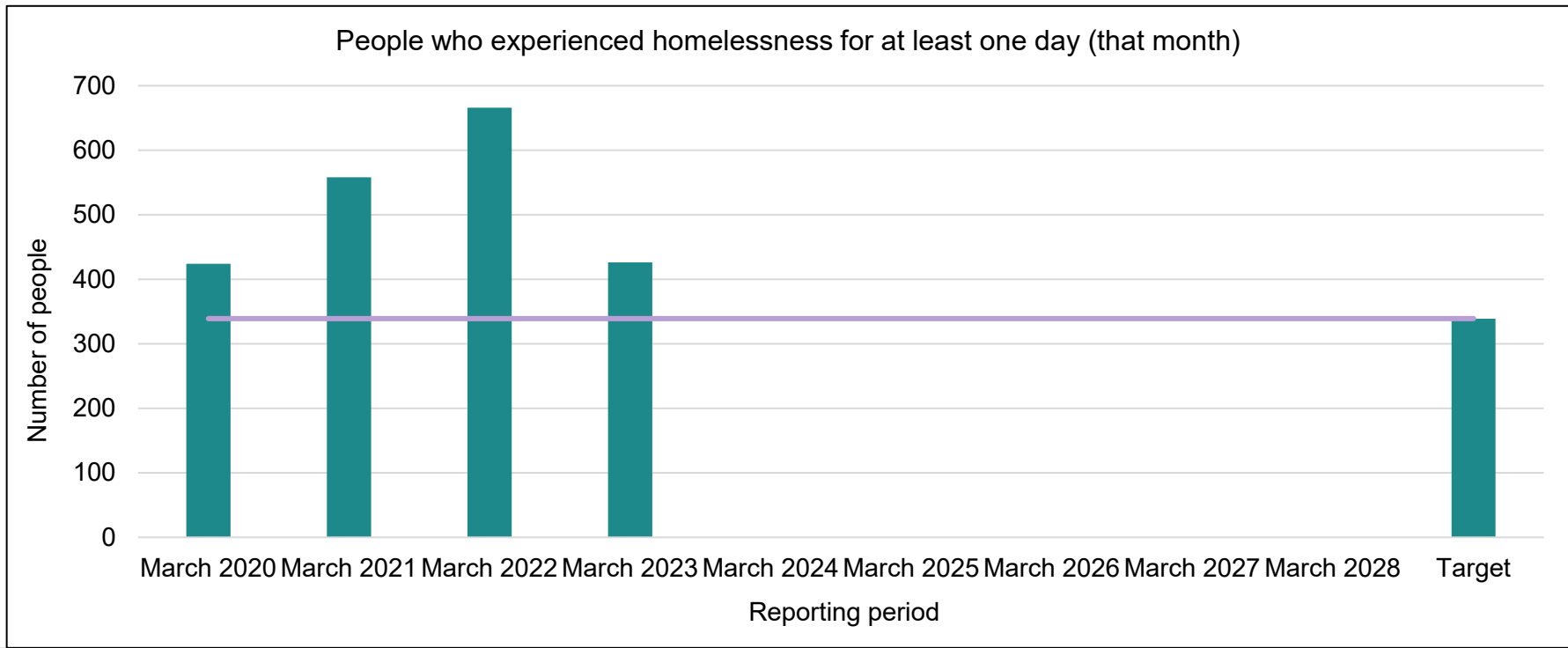
Does the List meet the benchmark of a "Quality By-Name List" confirmed by the Canadian Alliance to End Homelessness?

Yes

Section 4. Community-Level Outcomes and Targets – Monthly

Outcome #1: Fewer people experience homelessness (homelessness is reduced overall)

	March 2020	March 2021	March 2022	March 2023	March 2024	March 2025	March 2026	March 2027	March 2028	Target
People who experienced homelessness for at least one day (that month)	424	558	666	426						339



Context for Outcome #1 (monthly):

Please provide context about your results, as applicable.

The numbers appear to have increased from numbers reported for 2022 and prior. This is mainly due to the shift in how data is captured and conveyed. Previously, the BNL (and these outcomes), were tracked separately from the HIFIS, which was difficult for providers, as there were multiple places/systems to input data. Full BNL integration to HIFIS occurred in Oct 2022. Additionally, previous BNL methodology captured only heads of households, whereas the new data includes all family members. The system has onboarded new services and providers who are now inputting, which is ensuring a better accuracy of data across the community.

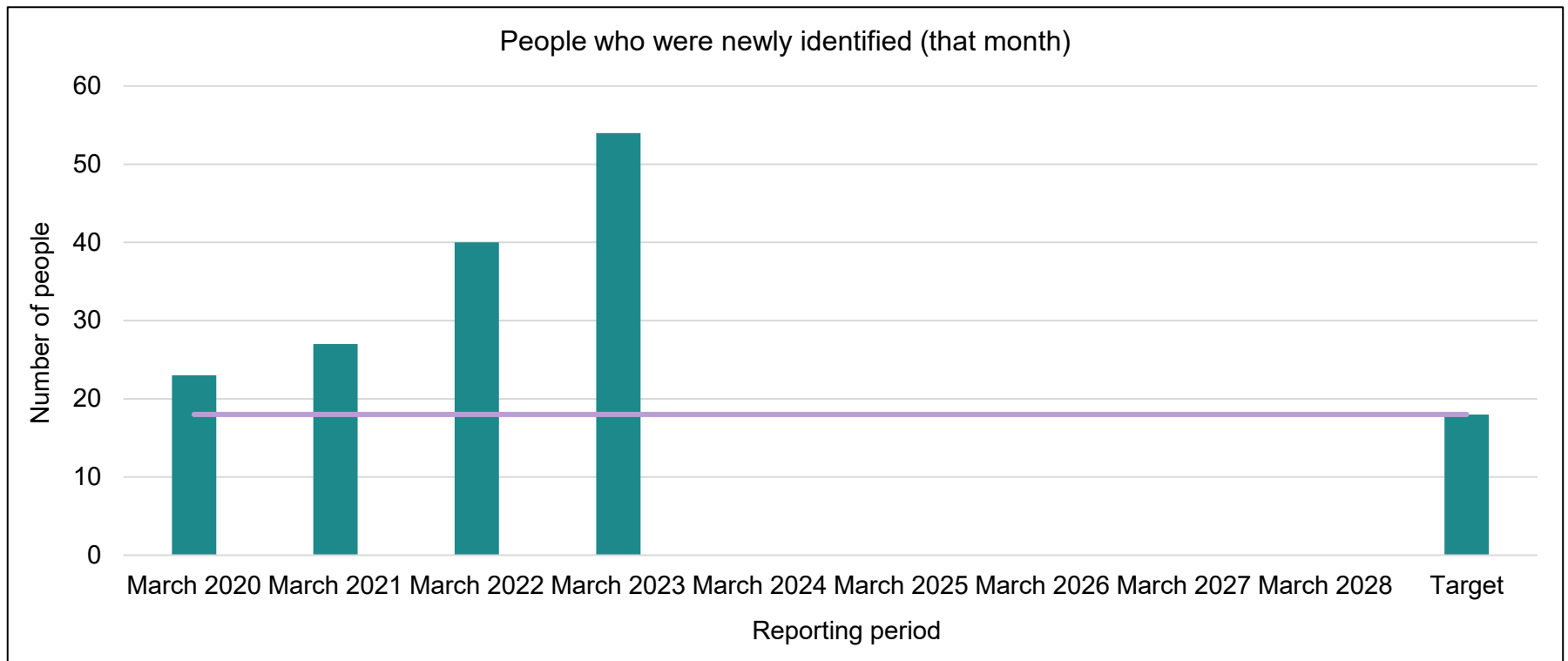
The target remains at 20% reduction from baseline. However, due to updating the data reported for previous years, the baseline has changed so the target was adjusted accordingly.

Was the HIFIS **“Community Homelessness Report”** used to generate data for this outcome?

Yes

Outcome #2: Fewer people were newly identified (new inflows to homelessness are reduced)

	March 2020	March 2021	March 2022	March 2023	March 2024	March 2025	March 2026	March 2027	March 2028	Target
People who were newly identified (that month)	23	27	40	54						18



Context for Outcome #2 (monthly):

Please provide context about your results, as applicable.

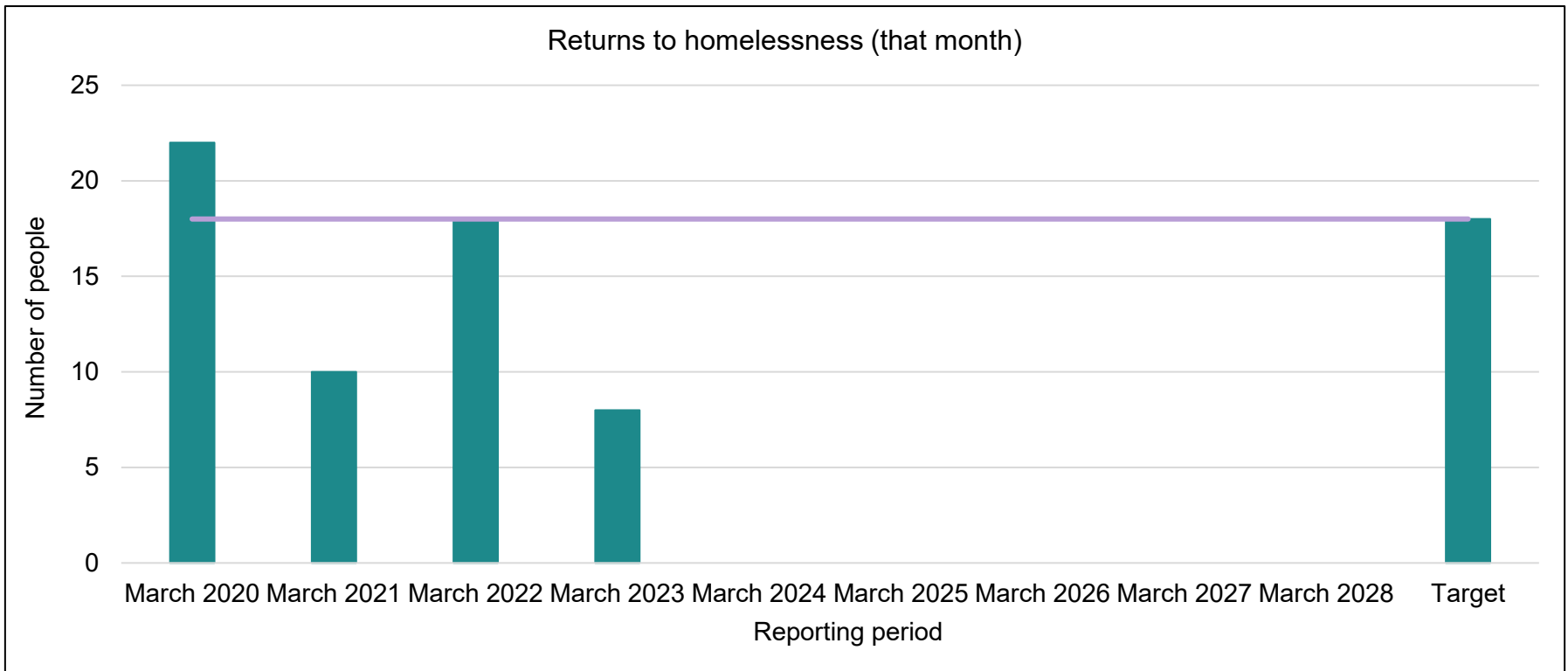
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Was the HIFIS ***“Community Homelessness Report”*** used to generate data for this outcome?

Yes

Outcome #3: Fewer people return to homelessness (returns to homelessness are reduced)

	March 2020	March 2021	March 2022	March 2023	March 2024	March 2025	March 2026	March 2027	March 2028	Target
Returns to homelessness (that month)	22	10	18	8						18



Context for Outcome #3 (monthly):

Please provide context about your results, as applicable.

The numbers appear to have increased from numbers reported for 2022 and prior. This is mainly due to the shift in how data is captured and conveyed. Previously, the BNL (and these outcomes), were tracked separately from the HIFIS, which was difficult for providers, as there were multiple places/systems to input data. Full BNL integration to HIFIS occurred in Oct 2022. Additionally, previous BNL methodology captured only heads of households, whereas the new data includes all family members. The system has onboarded new services and providers who are now inputting, which is ensuring a better accuracy of data across the community.

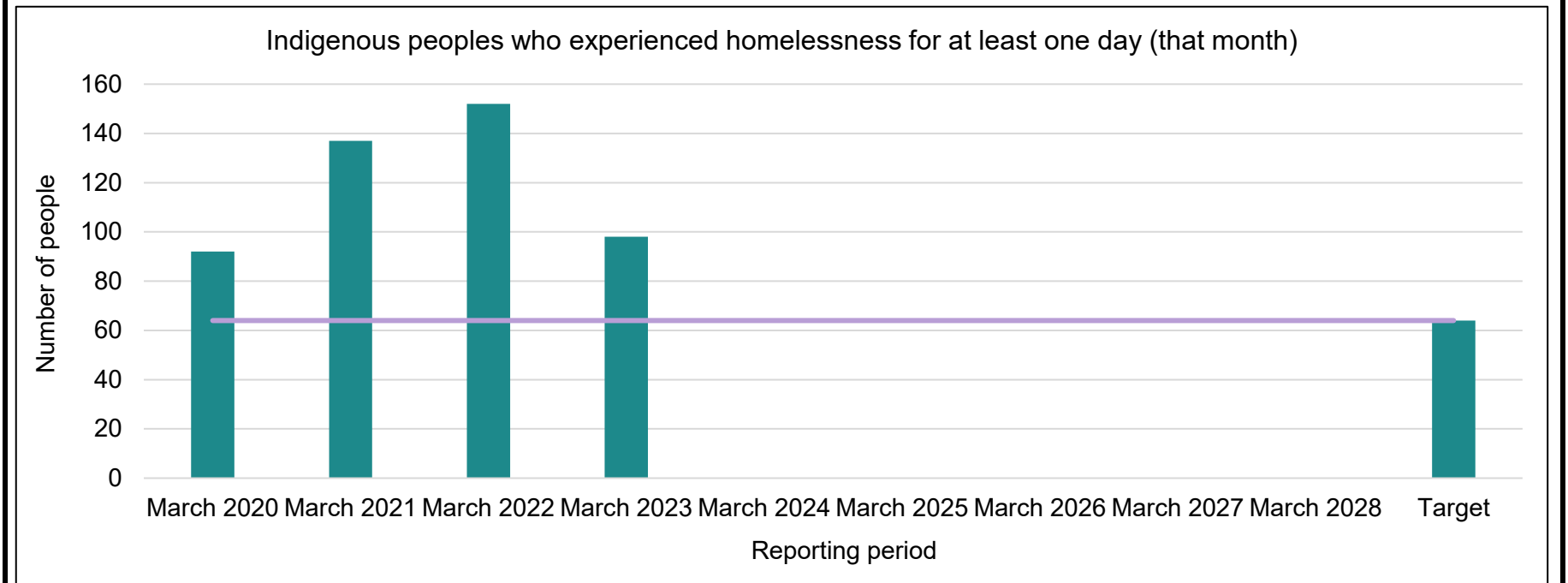
The target remains at 20% reduction from baseline, adjusted to reflect the updated data from previous years.

Was the HIFIS **“Community Homelessness Report”** used to generate data for this outcome?

Yes

Outcome #4: Fewer Indigenous peoples experience homelessness (Indigenous homelessness is reduced)

	March 2020	March 2021	March 2022	March 2023	March 2024	March 2025	March 2026	March 2027	March 2028	Target
Indigenous peoples who experienced homelessness for at least one day (that month)	92	137	152	98						64



Context for Outcome #4 (monthly):

Please provide context about your results, as applicable.

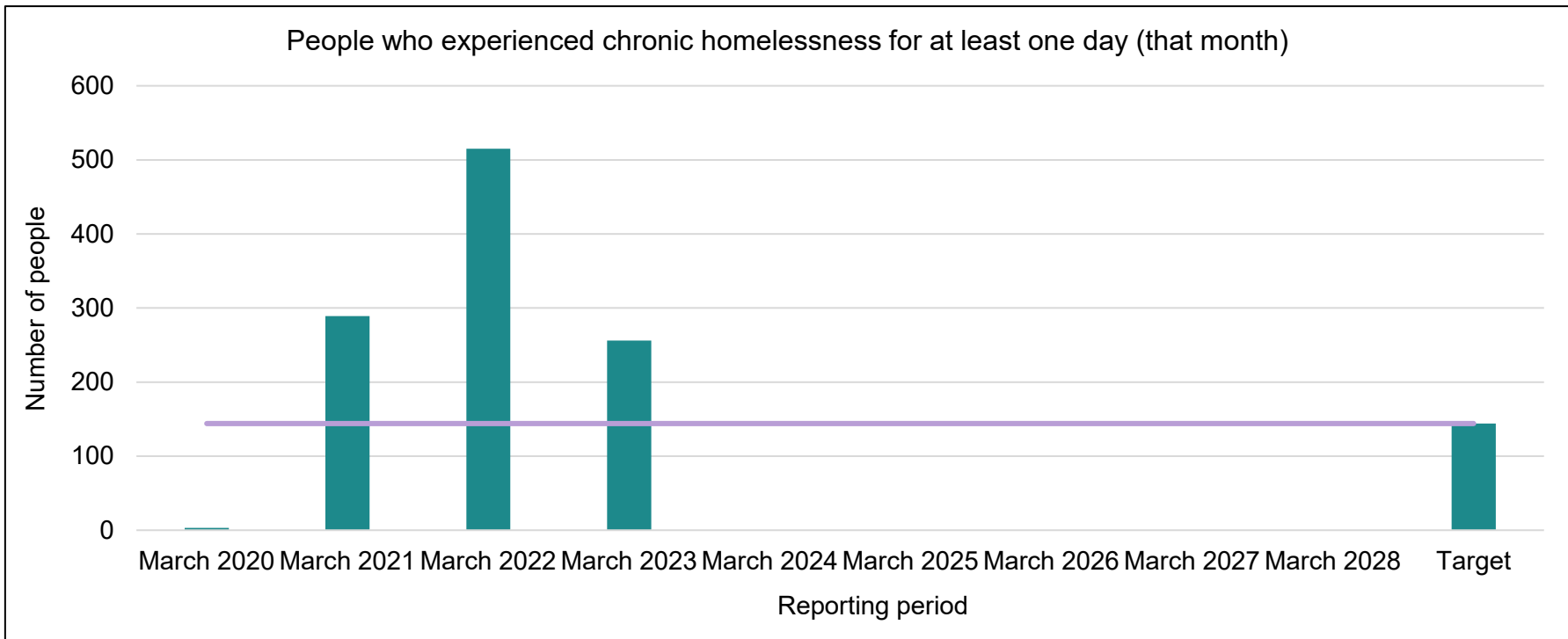
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Was the HIFIS **“Community Homelessness Report”** used to generate data for this outcome?

Yes

Outcome #5: Fewer people experience chronic homelessness (chronic homelessness is reduced)

	March 2020	March 2021	March 2022	March 2023	March 2024	March 2025	March 2026	March 2027	March 2028	Target
People who experienced chronic homelessness for at least one day (that month)	3	289	515	256						144



Context for Outcome #5 (monthly):

Please provide context about your results, as applicable.

The numbers appear to have increased from numbers reported for 2022 and prior. This is mainly due to the shift in how data is captured and conveyed. Previously, the BNL (and these outcomes), were tracked separately from the HIFIS, which was difficult for providers, as there were multiple places/systems to input data. Full BNL integration to HIFIS occurred in Oct 2022. Additionally, previous BNL methodology captured only heads of households, whereas the new data includes all family members. The system has onboarded new services and providers who are now inputting, which is ensuring a better accuracy of data across the community.

Target is 50% from the 2021 data, rather than the 2020 as it does not seem as accurate or a practical goal.

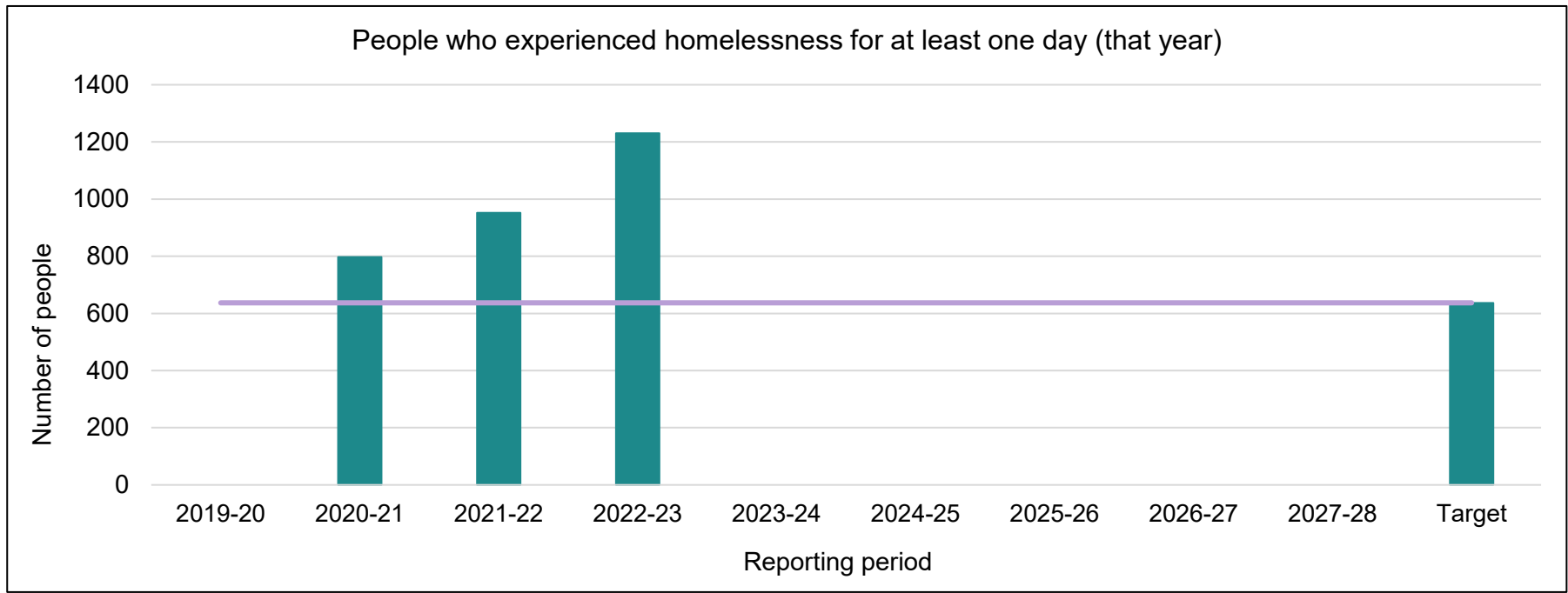
Was the HIFIS ***“Community Homelessness Report”*** used to generate data for this outcome?

Yes

Section 4. Community-Level Outcomes and Targets – Annual

Outcome #1: Fewer people experience homelessness (homelessness is reduced overall)

	2019-20	2020-21	2021-22	2022-23	2023-24	2024-25	2025-26	2026-27	2027-28	Target
People who experienced homelessness for at least one day (that year)		797	952	1230						637



Context for Outcome #1 (annual):

Please provide context about your results, as applicable.

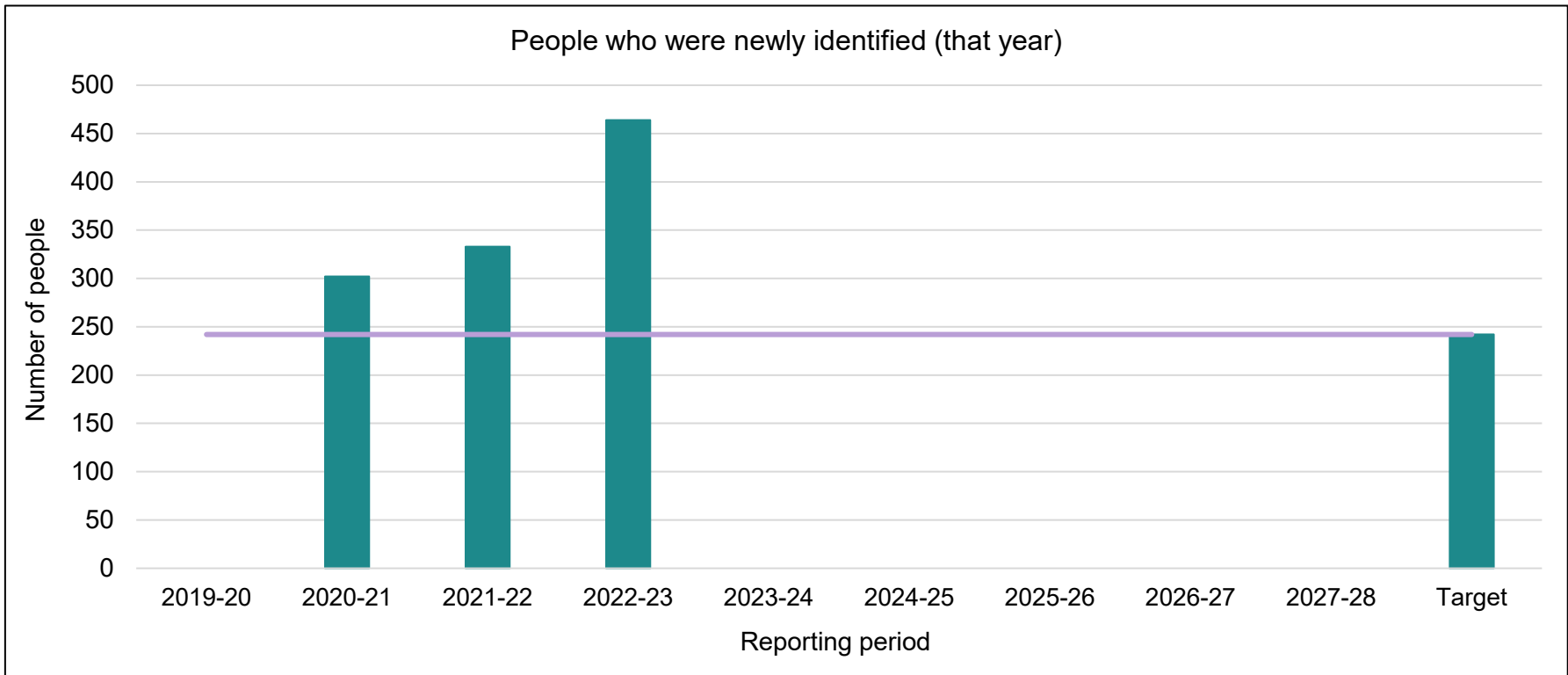
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Was the HIFIS **“Community Homelessness Report”** used to generate data for this outcome?

Yes

Outcome #2: Fewer people were newly identified (new inflows to homelessness are reduced)

	2019-20	2020-21	2021-22	2022-23	2023-24	2024-25	2025-26	2026-27	2027-28	Target
People who were newly identified (that year)		302	333	464						242



Context for Outcome #2 (annual):

Please provide context about your results, as applicable.

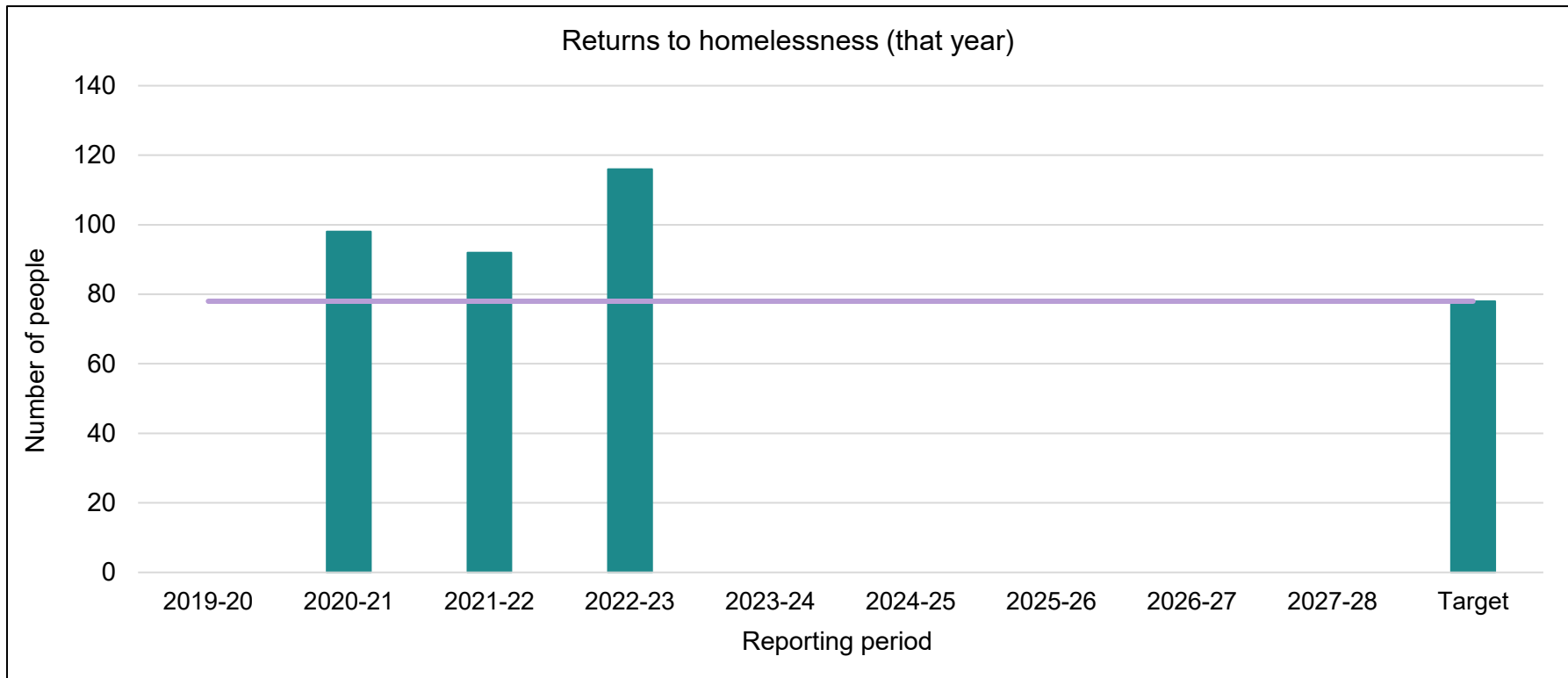
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Was the HIFIS **“Community Homelessness Report”** used to generate data for this outcome?

Yes

Outcome #3: Fewer people return to homelessness (returns to homelessness are reduced)

	2019-20	2020-21	2021-22	2022-23	2023-24	2024-25	2025-26	2026-27	2027-28	Target
Returns to homelessness (that year)		98	92	116						78



Context for Outcome #3 (annual):

Please provide context about your results, as applicable.

The numbers appear to have increased from numbers reported for 2022 and prior. This is mainly due to the shift in how data is captured and conveyed. Previously, the BNL (and these outcomes), were tracked separately from the HIFIS, which was difficult for providers, as there were multiple places/systems to input data. Full BNL integration to HIFIS occurred in Oct 2022. Additionally, previous BNL methodology captured only heads of households, whereas the new data includes all family members. The system has onboarded new services and providers who are now inputting, which is ensuring a better accuracy of data across the community.

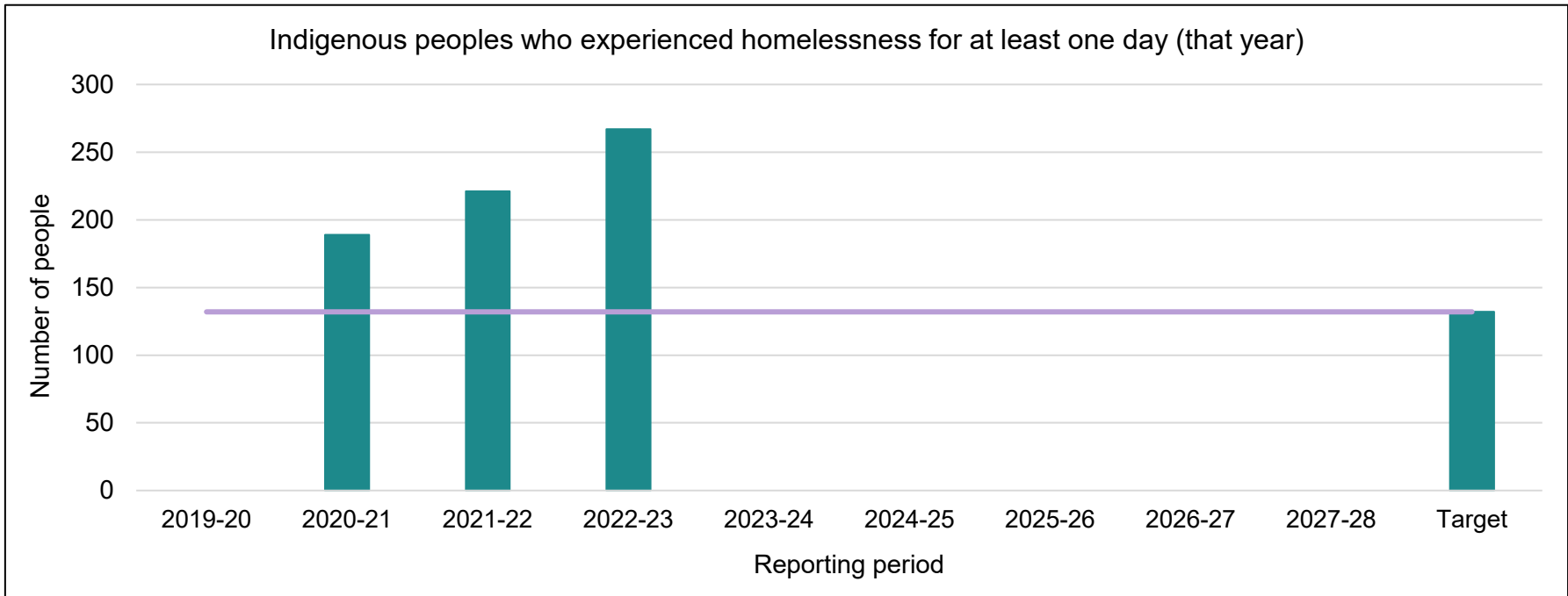
The target remains at 20% reduction from baseline, adjusted to reflect the updated data from previous years.

Was the HIFIS ***“Community Homelessness Report”*** used to generate data for this outcome?

Yes

Outcome #4: Fewer Indigenous peoples experience homelessness (Indigenous homelessness is reduced)

	2019-20	2020-21	2021-22	2022-23	2023-24	2024-25	2025-26	2026-27	2027-28	Target
Indigenous peoples who experienced homelessness for at least one day (that year)		189	221	267						132



Context for Outcome #4 (annual):

Please provide context about your results, as applicable.

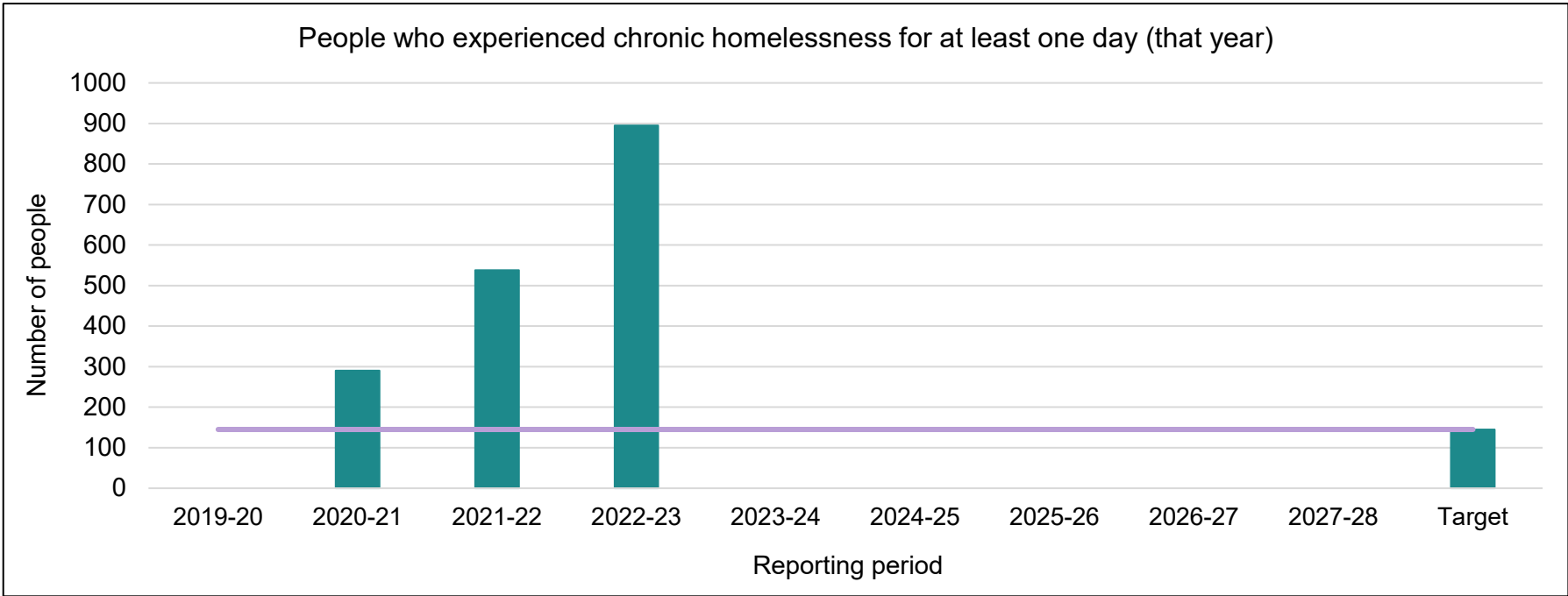
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Was the HIFIS **“Community Homelessness Report”** used to generate data for this outcome?

Yes

Outcome #5: Fewer people experience chronic homelessness (chronic homelessness is reduced)

	2019-20	2020-21	2021-22	2022-23	2023-24	2024-25	2025-26	2026-27	2027-28	Target
People who experienced chronic homelessness for at least one day (that year)		290	538	895						145



Please provide context about your results, as applicable.

The numbers appear to have increased from numbers reported for 2022 and prior. This is mainly due to the shift in how data is captured and conveyed. Previously, the BNL (and these outcomes), were tracked separately from the HIFIS, which was difficult for providers, as there were multiple places/systems to input data. Full BNL integration to HIFIS occurred in Oct 2022. Additionally, previous BNL methodology captured only heads of households, whereas the new data includes all family members. The system has onboarded new services and providers who are now inputting, which is ensuring a better accuracy of data across the community. Target remains at 50% reduction from baseline, adjusted to reflect the updated data from previous years.

Was the HIFIS **“Community Homelessness Report”** used to generate data for this outcome?

Yes