

2022 Annual Report



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United Way Kingston, Frontenac, Lennox and Addington



United Way Kingston, Frontenac, Lennox & Addington would like to acknowledge this traditional territory's longer existence and its significance for the Indigenous people who lived and continue to live on Turtle Island.

We are situated on traditional Anishinaabe, Haudenosaunee and the Huron-Wendat land. There are Métis and other non-status First People from many Indigenous Nations present in our community today. This acknowledgement symbolizes the United Way KFL&A's first step, of many, along this path toward Indigenous reconciliation, in a respectful manner.

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Mission

To build and strengthen our community by bringing people and resources together to facilitate change.

Vision

We see a future where people are self-sufficient in a community where individuals live with hope, dignity and a sense of belonging.

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Values

We will be known as an organization that:

- Operates with integrity, transparency and accountability to the highest ethical standards to ensure public trust
- Provides leadership in driving social change, partnerships and collaborative innovation
- Respects community wisdom by considering diverse viewpoints
- Harnesses and engages the talents and resources in our community to enhance a philanthropic culture
- Promotes volunteerism through creating awareness and engagement

Strategic Direction

The United Way KFL&A Board of Directors periodically reviews its strategic direction with community consultations. The Board has conducted community consultations and meetings with key informants. This input will inform and update the strategic direction of the United Way.

The United Way KFL&A understands that the needs in the community are more complex and have changed significantly. As a result it is critical that a renewed strategic direction be created to serve the region.

The KFL&A community has continued to be a caring and giving community. This United Way ranks in the top two of all United Ways across Canada in revenue per market million and is among the Top 100 rated charities in Canada. During the pandemic, the United Way was able to secure funds that helped support a rapidly changing social services landscape. The United Way continues to work with partners to ensure that all community members have an opportunity to live with hope, dignity, and a sense of belonging.

As a community, we are seeing more people who need food and secure housing, and who are often facing mental health and addiction challenges. For us to have a strong, vibrant community, we need to support each other and ensure that everyone's basic needs are met. As the effects of the pandemic continue, we need to act at a local level to support individuals who are vulnerable. They need our support – every donation makes an impact. 99

> - Jane Lapointe, 2022 United Way KFL&A Campaign Chair



We see a future where people are self-sufficient in a community where individuals live with hope, dignity and a sense of belonging.

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President & CEO Report

It's been just over 24 years since I arrived in Kingston as the new executive director of the United Way of Kingston, Frontenac, Lennox & Addington. I was specifically recruited to help this United Way reach its potential. I never imagined I would be here more than a few months, maybe a year. Like Mary Poppins, I would swoop in, fix a few things, find my umbrella and fly away! Boy, was I wrong!

What I didn't count on was how much I would love this community – that I would fall in love with the people who faithfully come together year after year in a common cause. I didn't realize that I would find lifelong friends, make this my home, and learn so much from our awesome frontline agencies, and from our volunteers, staff and supporters. Kingston really is home now, and I am so grateful to have had the opportunity to lead this incredible organization.

Our United Way is recognized across the country for its transparency, accountability, fundraising acumen, collaboration, and innovation. And it's all because of you.

From the bottom of my heart, I'd like to thank every one of you for your support, advice, guidance, and amazing hard work. It has been a privilege to work with you.

In September 2023 I will leave you in good hands and at the top of our game. We have a thoughtful, strategic, wise Board of Directors, a wonderful, fun, dedicated Campaign Cabinet, trusted and collaborative community partners and frontline agencies, creative and hardworking volunteers, and, the glue behind it all, an amazing hardworking, passionate staff team. I look forward to seeing this United Way go to the next level!

It's been an honour and a privilege.

Thank you!



Board Chair Report

As our community continues to recover from the lasting impacts of the global pandemic, we are seeing greater needs in our community, and recognize that our most vulnerable members require higher levels of care. During these difficult times, we've witnessed several projects/initiatives become a reality, reminding us that necessity is the mother of invention.

2022 saw the grand opening of the Community Food Redistribution Warehouse (CFRW) set up to centralize and coordinate food reclamation, collection, and distribution. The same year, the Portable OutReach Care Hub (PORCH) was launched, providing health and social service supports for vulnerable individuals

Our United Way continued our Equity, Diversity, Inclusion, and Indigenization (EDII) journey, and the Board of Directors reviewed resources and frameworks to support this work.

Through conversations, and with the guidance of the EDII Roundtable, we have identified four key areas of focus: Organizational and Culture Practices, Capacity Building, Data Collection, and Resource Allocation.

This annual report provides you with the highlights of the year, as well as a quick review of the past year. As I look back at all that has been accomplished, I am grateful for the generosity of donors and the countless hours of hard work by volunteers, frontline agencies, and the many partners who collaborated in so many crucial ways. Looking ahead to 2023, our United Way will be updating its strategic direction. Through extensive community consultations, we will set the direction for our United Way for the next three years, understanding that local needs are complex and have changed significantly.

I would like to thank our Board of Directors for their dedication, and our amazing staff team for all the work that they do behind the scenes.

I would also like to pause and give a special thank you to Bhavana for her 32 years of service to the United Way movement. She has provided unparalleled leadership for our community for 24 of those 32 years and I can confidently say that KFL&A is a better place today than it was 24 years ago, thanks to Bhavana.



Board of Directors

United Way of Kingston, Frontenac, Lennox & Addington is governed by its Board of Directors, a diverse group of community leaders and key decision makers who provide vision, strategic leadership, accountability and stewardship.



Chair Mary C. Rae



Vice Chair Antje McNeely



Vice Chair Kevin Snedden



Past Chair Patrick Murphy



Treasurer Patrick Legresley



Director Richard Allen



Director Jessica Bayne Hogan



Director Krishna Burra



Director Peter Clarke



Director Daren Dougall



Director Brian O'Neill





Director





Director Jane Lapointe



President & CEO





For more information about the United Way KFL&A staff team visit: www.unitedwaykfla.ca/ staffteam/



Steve Garrison

Director

Director Michelle Wilson

Scott Harris

Bhavana Varma





Equity Diversity Inclusion and Indigenization (EDII)

The issues faced as a community can only be addressed when all in our community feel welcome and live with hope, dignity and a sense of belonging. United Way believes inclusion increases trust, understanding, respect and collaboration.

Goal

United Way KFL&A will demonstrate its ongoing commitment to represent the diverse nature of our communities, promoting and practising inclusion in all things we do.

We will:

- Increase and grow diversity on committees, volunteer groups, board of directors and staff
- Fund, steward and build the capacity of organizations that have inclusion and diversity as a core part of their mandate
- Support and educate agencies and community to grow their EDII capacity through workshops, training, sharing resources
- Ensure the voices of communities are heard, their cultures respected
- Work with organized Labour, businesses, organizations, agencies to promote the value of our diverse communities

Through conversations and with the guidance of the Equity Diversity Inclusion amd Indigenization Roundtable, the United Way identified four key areas of focus. Below are updates on each area.

1. Organizational Culture and Practices

The United Way staff team has been working on EDII related initiatives, building a focus on equity and inclusion in all operational and departmental plans. This includes recruitment of volunteers committees with an EDII and adapting recruiting practices, using learnings from workplaces that have been successful in this area.Employees have built EDII into their activities and plans, demonstrating the commitment of employees to make all feel welcome and valued equally.

2. Capacity Building

The EDII Roundtable encouraged United Way to look at building capacity within its funded agencies. With the guidance of an Agency Advisory Committee, an environmental scan was conducted by a consultant to learn more about where agencies were in their journey, and what resources they needed. United Way worked with consultants to develop roadmaps and created communities of practice to provide guidance and resources for shared learning. Meetings and workshops continue to help United Way and its partner agencies learn together in a safe space. EDII is now one of the focus areas for the funding review process, with questions built into the application process. This provides a baseline against which agencies can track their own progress.

3. Data Collection

Collection of social identity data provides agencies with opportunities to understand the people they are serving and provides them with information to adapt and improve the experience of program users. With input from agencies and the EDII Roundtable, United Way brought in a consultant to work on a pilot with six agencies. The learnings from this pilot project will help all of us learn about the opportunities and challenges in collecting social identity data.

4. Resource Allocation (granting)

United Way KFL&A has increased the diversity of volunteers who make funding decisions and recommendations. Work continues in this area, building in opportunities for grants for agencies working with diverse populations

Anti-racism

As we learn about increasing incidents of racism in the community, United Way has been working with community members to create a community-led Anti-Racism Working Group. This group includes members who are Black, Indigenous and People of Colour who will draw attention to some of the issues faced by them along with potential solutions or suggestions for changes in policy or systems. A second step has been to create and coordinate an Anti-Racism Task Group made up of leaders of local institutions to make change happen.

Accountability

United Way raises funds and invests them locally for maximum impact. We are able to accomplish this thanks to generous donors, partners, and supporters. We have been recognized for accountability and transparency in financial reporting, having received a 5 star rating by Charity Intelligence Canada.

Our financial statements are audited by an independent auditor and are available online at: **www.unitedwaykfla.ca/financialstatements/.**

Effective, Efficient and Accountable

We actively solicit in-kind donations, sponsorships, pro-bono services and the support of volunteers to keep expenses low. This ensures that as much as possible of every dollar goes directly to the community.

Annual Registered Charity Disclosure, Staff and CEO Salaries

The Compensation Committee periodically benchmarks CEO salaries of not for profit organizations within the region. They regularly review the compensation levels of staff to ensure they are within reasonable rates for the level of skill, knowledge and experience required for the role. Compensation levels of the 10 highest paid staff for all charities are available at the CRA website, under Charities Listings.

Risk Management

To view risk management plans visit **www.unitedwaykfla.ca/riskmanagement**

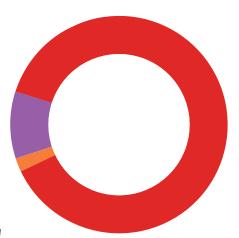
For the Year Ending 2022

87.9% Funds invested directly into programs and services

10.1% Fundraising costs

2.0% Related Administrative costs

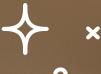
* Canada Revenue Agency's benchmark for fundraising and administrative cost ratio is 35%



\$5,925,504 Total revenue

\$599,837 Fundraising costs

\$117,744 Related Administrative costs





United Way KFL&A has been recognized for accountability and transparency in financial reporting, having received a 5 star rating by Charity Intelligence Canada, and is rated as one of the top 100 charities in Canada.

Treasurer's Report

I am pleased to report that 2022 was another very successful year for the Kingston, Frontenac, Lennox and Addington United Way. Many of us are seeing life return to normal post-pandemic; however, the pressures have worsened for many of the most vulnerable members of our community. The United Way KFL&A prepared for a year where we needed to maximize investment into the community to deal with these pressures.

As they do every year, members of the Finance & Audit Committee went through a detailed budget process for 2022. They recommended a planned in-year deficit of \$1.8M to the Board of Directors, in order to maintain the funding necessary to support critical local programs. Thanks to several years of disciplined financial management, we had the financial resources to invest over \$6.5M into programs, at a time when it was needed the most.

United Way continues to partner with government to address critical issues. Over the past three years, the federal government contributed significant additional dollars through the Reaching Home Program.

These funds were invested into the community to continue the important work of reducing homelessness. The current year will represent the final year of additional funding from the Reaching Home Program to help offset the impact of the COVID-19 pandemic. Funding levels from this program will return to pre-pandemic levels by 2024. The United Way KFL&A continues to keep its fundraising cost ratio as low as possible, while understanding that we need to invest in fundraising efforts to grow revenues. Our fundraising cost ratio and related administrative expenses were 12.1% in 2022.

Financial markets were extremely volatile in 2022 as interest rates rose. The financial investments held by the United Way reflected this market volatility. We recognized an unrealized loss on investments of approximately \$500,000 in 2022. Early returns in 2023 are encouraging; though we expect volatility and uncertainty will be an ongoing theme in the financial markets.

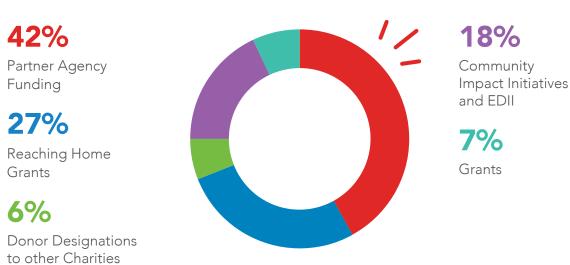
I would like to extend my gratitude to the members of the United Way KFL&A community who continue to support our efforts. Without volunteer time and donors' funds, the important work in our community would not be possible. I would also like to thank United Way KFL&A staff for their efforts, guidance, and support. They are an amazing team that ensures funds are stewarded responsibly so we can help the most vulnerable community members live with hope, dignity, and a sense of belonging.



Financial Highlights

Audited financial statements are provided in alignment with Canadian Accounting Standards for not-for-profits and United Way Centraide Canada's Transparency, Accountability and Financial Reporting guidelines.

Where the Money was Spent



In 2022, your contributions helped us to build a stronger social support network. This network of services provides the foundation to the entire community and allows people to live with hope, dignity and a sense of belonging To view our financial statements visit: **www.unitedwaykfla.ca/financial-statements/**



United Way takes the financial stewardship of donor dollars seriously. We continously monitor the assets of the organization against our current (short term) liabilites to ensure this ratio remains above 1.0. This provides us with a quick analysis as to how easily we can meet short-term financial liabilities. In 2022 this ratio was well above 1.0, at 2.37.

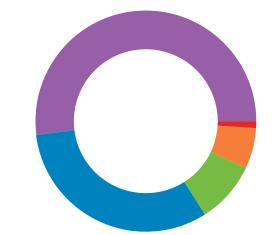


Fiscal Responsibility

To be fiscally responsible and to ensure the smooth operation of the United Way KFL&A, reserves are held for various purposes. A contingency reserve is held to ensure legal commitments can be achieved in the unlikely event of dissolution. Additionally, a Reserve for Agency Funding allows the ability to continue funding agencies for a period of time, if faced with a funding crisis.

52% Endowments 32% Agency Reserve 9%

Invested in Facilities



6%

Contingency Reserve

1%

Invested in Capital Assets



Seniors were able to participate in programming and access services that connected them to their community, thanks to your support

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Labour Report

As the representative of Labour on the United Way Board of Directors, I would like to extend congratulations to all who do the work of the United Way in our community for another successful year, particularly given how the Covid -19 pandemic presented unique fundraising and operational challenges. We are fortunate to have a dedicated United Way staff, and so many committed workplace volunteers and coordinators. We are extremely grateful to have the excellent administrative support of Douglas Nesbitt, who, in his role as Labour Community Services Manager, is a great asset to both the Kingston and District Labour Council and the United Way.

The United Way, and the Kingston and District Labour Council (which has approximately 10,000 affiliated members), have a long history of working together to assist, and be a voice for, those in need in the KFL&A region. Our shared goals have strengthened our partnership over the years.

The Covid-19 pandemic created many challenges for workers, many of whom were expected to provide front-line services without adequate safety measures put in place. In so many ways, the pandemic cast light on the many inequities in our society that affect workers and marginalized people in our community. The Kingston and District Labour Council and United Way are committed to advocating to those in positions of power that they must do a better job addressing the inequities faced by so many people in the United Way KFL&A area.

Labour Council continues to work with United Way to seek assistance from government and agencies in order to help people live with respect and dignity.



Donation Drives

United Way KFL&A works closely with partners on donation drives throughout the year. These drives fill gaps in the community as donations are collected by United Way, community partners and individuals and then distributed to agencies for community members. Learn more about these donation drives below.



Backpack Campaign

Going back to school comes with lots of excitement and anticipation; it can also be an anxious and stressful time for many families as they do their best to set their young students up for success.

United Way coordinates the Backpack Program across the KFL&A region, securing donations from individuals, businesses, and workplaces. The program distributes backpacks and school supplies to ensure that families and children have all they need for the school year ahead. "For kids who struggle in life, you want to do whatever little thing you can to help them. And it might be as easy as a backpack of school supplies. It might be as easy as a lunchbox. It allows students to associate a fresh start with the new school year." - Retired elementary school principal

Learn more at www.unitedwaykfla.ca/ backpackprogram

In 2021, **1,700** children and youth received supplies and backpacks

In 2022 **1,400** children and youth received supplies and backpacks

Coats for Community

As temperatures drop and winter approaches, coats and warm clothing become a necessity. Many community members rely on donated items to keep them warm. United Way KFL&A works with local community partners to collect donations and distribute these through agencies that serve the most vulnerable.

"Winter coats can be costly. If you are living on a fixed income or in poverty, then it is nearly impossible to buy a new coat. When our community generously donates coats to United Way, then we know that we will have some warm coats to hand out this winter to our clients" - *Kingston Interval House*

Learn more at www.unitedwaykfla.ca/ coatsforcommunity



Over, **1,100** items were collected during the 2021 Winter Clothing Drive

Over, **1,300** items were collected and distributed during the Coats for Community Drive in 2022

Tampon Tuesday

United Way KFL&A partners with local businesses and workplaces for this annual collection drive in the region. Menstrual hygiene products are among the most requested items at local food banks, shelters and agencies, but the least donated.

In an effort to fill this gap, United Way KFL&A asks workplaces, families, neighbourhoods and individuals to donate products that are then distributed to agencies throughout the community. "Resolve sees many people who struggle to make ends meet month to month. Tampon Tuesday has enabled us to both have access to free menstrual products while at the agency, and for women to take home with them. We have heard stories of how women make do when they cannot afford these products, and love the opportunity to offer women health and dignity through Tampon Tuesday." - Resolve Counselling Services

Learn more at **www.unitedwaykfla.ca** /tampontuesday/

Over **128,000** hygiene products were collected and distributed in 2021

Over **134,000** hygiene products were collected and distributed in 2022



2022

January /February



United Way staff and community participate in Pink Shirt Day spreading kindness

First non-profit appreciation week recognizes charities across the province City Hall lights up red for 211 Day, increasing awareness of 24/7 referral service



Day of Caring returns with a record number of volunteers and projects



First in-person Leadership reception held since 2019, hosted by United Way Honourary Patron Brit Smith



May/June

Women United hosts event focusing on local issues faced by women





September/ October

(PORCH) lau care to the r

The Portable OutReach Care Hub (PORCH) launches providing mobile care to the most vulnerable

In person campaign events make an enthusiastic return with workplaces hosting - food trucks, BBQ's, chili cook offs, roller skating parties, pies in the face, polar plunges, haunted houses, bake sales, treat trolleys, pancake breakfasts, auctions, paint nights, yard sales, golf tournaments, concerts and more!

Wheels on the Runway, hosted by the City of Kingston, takes place at Kingston airport



United Way KFL&A recognized as one of Canada's Top 100 charities in 2022 Third annual Tampon Tuesday donation drive runs in KFL&A

The Community Food Redistribution Warehouse opens, providing space for agencies to work collaboratively and collectively





Annual Workplace Volunteer Awards lunch is held virtually; Jane Lapointe is announced as 2022 Campaign Chair



President and CEO, Bhavana Varma, receives George Hart Award from United City of Kingston and United Way disburse over \$450,000 through **Community Investment Fund**



Way Centraide Canada

3rd annual Backpack Program collects and distributes supplies to families for school year

July/August

81st annual campaign launches with a goal of \$3.8 million; Leadership Challenge Grants encourage donors to give more

A Great Start for Families Kahwà:tsire Ronwatiyenawá:se Centre opens in KFL&A



November /December X

Coats for Community drive collects and distributes items to community members

Community achieves fundraising goal raising over \$3.8 million

Youth Peer Support Program launches providing unique support for youth in KFL&A

Community Collaboration Projects

United Way facilitates collaboration between agencies and all sectors to explore system change and creative ideas to support local services. There has been tremendous innovation and collective work in this area. Here are some details on these projects.



Homelessness Collective Impact Committee

The Homelessness Collective Impact Committee (HCIC) was convened by the United Way KFL&A to design, develop and adapt a system of care to address homelessness in Kingston (and area). The committee is working on priority areas including: short-term solutions for winter months, addressing staff shortages, working on coordinated discharge planning and advocacy and education around stigma

Moving forward, the Committee is working on a plan that will be implemented over the next 5-6 years, looking at other community plans, particularly the recent plan in London, Ontario. Learn more at **www.unitedwaykfla.ca/HCIC**

PORCH

In July of 2022, United Way KFL&A and Kingston Community Health Centres announced the launch of the new Portable OutReach Care Hub (PORCH). The retrofitted mobile Recreational Vehicle (RV) seeks to provide mobile health and social service supports for vulnerable individuals in the community seeking wellness services. Since then many individuals have received support from PORCH and the project continues to look for locations and areas to expand services and continue supporting vulnerable community members where they are.

From August to December 2022, PORCH provided services for 140 individuals in the community. Learn more **www.unitedwaykfla. ca/newsrelease-porch/**



Youth Homelessness

On any given night, more than 6,000 Canadian youth are homeless. Young people account for one in five of the people living in Canada's homeless shelters. In 2013, this number was even higher in Kingston at one in three. In five years, that figure returned to the national average in Kingston, thanks to a collective effort by the community.

A plan was developed to identify the root causes of homelessness and intervene on multiple fronts. Based on input from youth, the United Way opted to focus on prevention, providing timely intervention, and building a sustainable network of supportive resources – like One Roof and the Youth Peer Support program listed on this page.

To learn more about United Way's work on youth homelessness and all the programs developed and supported through this initiative, visit **www.unitedwaykfla.ca/youth**

One Roof

In October 2017, One Roof Youth Wellness Hub opened with the support of United Way KFL&A and 27 youth-serving organizations.

The hub provides a space where agencies can provide wraparound services for vulnerable youth – connecting them with the right service at the right time, all under one roof.

After moving into a new space in 2021, services and programs continue to expand and look for new ways to reach youth in the community. Working together in a single location allows young people to build strong and trusting relationships with services and staff. United Way continues to support core services at One Roof through grants to cover the cost of accommodation and staffing.



Youth Peer Support

This community-driven initiative was identified through a special youth mental health committee spearheaded by Kingston Health Sciences Centre and United Way KFL&A. Through conversations with youth, the committee discussed multiple challenges youth often face when they are in crisis, or are discharged from hospital. Youth indicated that having a peer walk with them through this experience would be a tremendous help during the transition.

This community-based program, sponsored by United Way, RBC Foundation and yupi.ca is new for youth in the region. The program works with youth ages 16 - 24 that are referred to the program by agencies. Youth seeking support are matched with trained peers over the age of 18, with lived experience.

Learn more www.unitedwaykfla.ca newsrelease-peersupport2022/

United Way facilitates collaboration between agencies and all sectors to **explore system change and creative ideas to support local services.**

Integrated Care Hub

The Integrated Care Hub (ICH) opened in 2020 and was introduced during the pandemic to meet the needs of underserved individuals in our community who may experience barriers to care. It provides 23/7 low-barrier and wrap-around services for individuals with immediate needs such as safety, food and rest and longer-term needs such as substance use and mental health.

Since 2020, the ICH has prevented 600 drug poisonings from becoming fatalities.

United Way continues to support the ICH through grants and through funding for both Trellis HIV and Community Care and Kingston Community Health Centre.

Community Safety and Wellbeing Advisory Committee

In collaboration with the City of Kingston, Kingston Police, community partners and residents, the Community Safety and Wellbeing (CSWB) Committee started their work in 2019 after the province of Ontario legislated the creation of community safety and well-being plans through the Safer Ontario Act in 2018. The aim of the plan is to support safe and healthy communities through a community-based approach to address root causes of complex social issues.

United Way KFL&A works with the City to facilitate the CSWB. After a break during the pandemic, meetings resumed in 2022, with work continuing to build off the collective work that was done to respond to critical needs throughout the pandemic.

For more information on the CSWB plan visit www.cityofkingston.ca/resident/ community-services/community-safety

Community Food Redistribution Warehouse

Work on developing and designing the Community Food Redistribution Warehouse (CFRW) was started. In March 2022 the warehouse opened. Organizations now use the space to pack food boxes, accept large scale food donations (like hundreds of pounds of potatoes), share food donations to prep meals for local food programs, host events, workshops, and so much more. United Way KFL&A was instrumental in facilitating the creation of the concept and the implementation plan to make it a reality, with the support of agencies, community partners and funding partners.

Learn more www.unitedwaykfla.ca/ communityfoodredistributionwarehouse/

A Great Start for Families: Kahwà:tsire Ronwatiyenawá:se Centre

In October of 2022, this much needed community support service centre opened. Designed from the community's request, this initiative is a collaborative pilot initiative between United Way KFL&A, City of Kingston, and Family and Children's Services, focusing on prevention and transformation of the child welfare system, wrapping support and services around families with young children (0-6).

The space continues to grow and expand and change as feedback from the community is given and United Way is proud to be a part of this much needed collaborative service.

Learn more www.unitedwaykfla.ca/ agreatstart/

Community Impact

United Way KFL&A funds programs locally. The money raised here stays here.

United Way funding supports a network of agencies that provide vital programs to thousands of people in the region. These programs support local residents, helping them when they need it the most.

54,629

people were helped in KFL&A through United Way funded programs last year.

Funding Distribution by Impact Area

44%

Helping Kids Be All They Can Be

19%

Building Strong and Healthy Communities

37%

Moving People From Poverty to Possibility

Community Investment By The Numbers

Helping Kids Be All They Can Be

- 6 Agencies
- 12 Programs
- People served: 24,034

Building Strong and Healthy Communities

- 15 Agencies
- 27 Programs
- People served: 10,259

Moving People From Poverty to Possibility

- 10 Agencies
- 20 Programs
- People served: 20,336









Changing Lives Locally

Geographic Distribution

People Served

Kingston & Frontenac 47,705	
Lennox & Addington	

1/-



Community Investment

United Way researches and learns about the critical social issues in our community, working collaboratively and collectively with agencies, donors, volunteers, and partners. Based on this community knowledge, United Way strategically invests in local programs and initiatives that focus on underlying causes to create lasting change, addressing the root causes of issues that impact people in our region. Additionally, United Way funds programs that support immediate needs, responding to local issues. More than ever, the pandemic has highlighted the importance of prioritizing programs that support the most vulnerable.

The Community Investment Strategy provides a framework for volunteers and the Board of Directors, helping them with decisions on investment in to have the maximum impact. It also provides agencies with clarity about the strategy and guidelines used to evaluate and assess all funding applications.

Context

During the Covid-19 pandemic, United Way focused on immediate needs, funding programs to support critical issues that surfaced. United Way increased funding and invested approximately \$6 million a year in programs that were provided by a network of community agencies. These investments were made possible through enhanced fundraising and partnerships with governments and other key decision makers.

The accelerated drug poisoning crisis, increase in homelessness, food insecurity, addictions, and mental health challenges, have all contributed to the need for targeted and enhanced funding to address these complex issues. Agencies working with us on these priority issues have communicated that they need a longer-term commitment to retain staff, and that continuity is important to build trust in the people using their programs. They also advised us that the complex behaviours they are witnessing require more investments than the partner agency program funding limits allow.

As the United Way continues to focus on serving the most vulnerable, a natural progression is adding a funding stream to provide investments in longer-term solutions to systemic issues identified during the pandemic and are being addressed collaboratively in the community. These investments put funding where it is needed the most and where it can have maximum impact - now and into the future.

Taking agency input into account, United Way volunteers and staff have worked extensively on developing a funding framework. Much of the fund distribution process is not changing – it will continue to be volunteerled, using a fair, objective process, and we will continue to fund programs, allowing for some administrative overhead to offset agency operations. The shift will be in the new funding streams for partner agencies, providing multi-year funding through Anchor funding and continuing annual funding through streamlined Program funding.

Volunteer Review Process

Volunteers and professional staff annually review agency applications and recommend funding to our Board of Directors. We are grateful to all our volunteers who spend hours reviewing applications and meeting virtually with agencies.

In 2022, **33 volunteers were** involved in the allocations process. They recommended **funding to 45 programs and 30 partner agencies**

Helping Kids Be All They Can Be

The goal is to ensure children and youth are valued and supported, with opportunities and resources to help them reach their fullest potential.

United Way focuses on

- Engagement in learning
- Connectedness and community involvement
- Emotional and physical wellbeing

24,034 children and youth accessed programs to **reach their highest potential**

- A number of children arrive at school without lunches and the Food Sharing program provides for them. It can be very difficult for students to learn and engage while hungry. The program makes sure they have a nutritional lunch, without stigma, helping them have a successful day at school. 99
 - Student Nutrition Program Coordinator, Food Sharing Project

The Issues

Here are some examples of the challenges individuals in KFL&A are facing. With your support, agencies and programs can work to address these issues.

300,000 high school students in Canada are at risk of dropping out

3 in 10 parents and guardians cannot afford for their kids to participate in after-school programs and activities

60% of illicit drug users in Canada are between 15 and 24

33% of food bank users in Canada are children representing 400,000 visits each month





263 high school students had intense tutoring and mentoring to help them graduate



709 children received subsidies that enabled them to participate in after-school programming



352 children and youth were connected with a positive adult mentor



18,000 nutritious snacks and meals were provided to students at school



520 children and youth received specialized treatment and counselling supports for substance use and addictions issues

The Impact



222 assistive devices were provided to adults and seniors in financial need who have a disability ×

0



22,320 people accessed community services by calling 211 or chatting online



378 people accessed affordable and culturally appropriate counselling geared towards sexual assault survivors



273 women and children left violent and abusive relationships by accessing safe emergency shelter



5,077 people, including seniors, accessed community services and supports that increase their sense of connectedness to their community



Building Strong and Healthy Communities

The goal is to help people connect to supports they need, have positive mental health, and increase personal safety.

United Way focuses on

- Connection
- Physical and mental wellbeing
- Safety

10,259 people were helped by programs and initiatives supporting **personal wellbeing and safety**

- Seeing the demand for our services increase year over year, it can be disheartening to watch survivors sit on a waitlist. Since receiving funding to help reduce our waitlist, we have received positive feedback from service users, along with community organizations on how accessible our services are. We are grateful to be able to start this healing work in a timely fashion, thanks to United Way's support. **99**
 - Director of Counselling Services, Sexual Assault Centre

The Issues

Here are some examples of the challenges individuals in KFL&A are facing. With your support, agencies and programs can work to address these issues.

1 in 4 North American women will be sexually assaulted during their lifetime

24% of Canadian seniors feel isolated from others and wish to participate in more social activities **83%** of surveyed youth self-identified as having mental health challenges

1.6 million Canadians with disabilities are unable to afford the aids, devices, or prescription medication they need

Moving People from Poverty to Possibility

The goal is to help people by reducing the impact of poverty and improving access to shelter and affordable housing.

United Way focuses on

- Housing stability
- Food security
- Financial security

20,336 people were helped by programs and initiatives in meeting their basic needs and **moving them out of poverty** I have been receiving the Seniors' Food Box for two years and it is a tremendous help. I live with Type II Diabetes and chronic pain. To go out to the store is a lot. Having the box delivered to my door is the best and it really takes that pressure off both health wise and financially. Thank you to the staff and volunteers involved for all they do in keeping this program running. **99**

> - **Melanie,** Seniors' Food Box recipient

The Issues

Here are some examples of the challenges individuals in KFL&A are facing. With your support, agencies and programs can work to address these issues.

\$1,099 is the cost of healthy food per month for a family of four in KFL&A

1 in 9 households live with food insecurity in the KFL&A area

8.9% of food bank users are seniors

1 in 7 (or 4.9 million) people in Canada live in poverty







0

160,571

meals were served through food programs, including takeout, food boxes and in-person meals



3,940 food boxes were delivered to low-income seniors



839 children and youth in need received winter boots



982 individuals were provided with work attire and supports to gain employment



1,953 families and children received supports to participate in early years programming

The Impact



3,845 people accessed mental health supports to help them feel better connected to the community 0



1,284 children and youth were connected with mental health and counselling supports



795 seniors participated in programming that improved their social supports and reduced isolation



995 relationships with family and friends were strengthened and repaired through counselling and support services



112 individuals experiencing homelessness were supported with mental health assessments



Mental Health

Mental health is a key concern for individuals in KFL&A and across Canada. In any given year, 1 in 5 people in Canada will personally experience a mental health challenge or illness. Mental illness directly or indirectly affects all community members at some time either through their own experience, or that of a family member, friend or colleague.

How United Way helps

United Way is working closely with agencies and programs to respond to this increased need, working collaboratively on ways to help individuals in the region get the support they need. **G** FUSE provides a safe space for me. Throughout my experience with FUSE, I've been able to get more comfortable with communicating with others, and really find and accept myself for who I am. **99**

- Participant , FUSE Youth Group

The Issues

Here are some examples of the challenges individuals in KFL&A are facing. With your support, agencies and programs can work to address these issues.

44% of Ontarians said their mental health has deteriorated since the onset of the pandemic

91% of youth report feeling more disconnected from their community than they did pre-pandemic

40% of individuals who experience homelessness live with mental illness

40% of Canadians aged 18-34 say they feel like they're at a breaking point mentally

Low income Canadians are **3 - 4** times more likely to report poor to fair mental health

30% of Canadian seniors are at risk of becoming socially isolated

Homelessness

The issue of homelessness is a complex one that requires different sectors of a community to come together to find local solutions – funders, service providers, healthcare professionals, community organizations and groups – with the voice of people with lived experience informing and guiding strategy and decisions.

How United Way helps

The goal is to work with agencies and programs from all sectors to collectively focus on prevention, providing timely intervention and building a network of resources. 66 Our residents have complex and evolving needs. Through consultation and collaboration with residents, United Way and partner agencies, we are able to help individuals get the support they need and work towards permanent housing. **99**

- Ryandale Transitional House

The Issues

Here are some examples of the challenges individuals in KFL&A are facing. With your support, agencies and programs can work to address these issues.

1 in 5 of the population using shelters are unattached youth between the ages of 16 and 25

Up to **40%** of youth experiencing homelessness in Canada identify as 2SLGBTQIA+

\$1,684 is the average monthly rent for a 1-bedroom apartment in Kingston, 14% increase from last year

25% of people who are unhoused indicate that addiction or substance use was a reason for their most recent housing loss

40% of those experiencing chronic homelessness in Kingston identify as Indigenous; individuals who are Indigenous make up approximately 3.4% of the area population



808

30 youth (and their families) received support from a mediator to resolve conflicts and prevent youth from entering the shelter system



871 households at risk of eviction received supports and legal aid to remain housed



6,675 drop-in rest spaces were used each month

1,159 individuals accessed housing supports including shelters, counselling and transitional housing

557 Indigenous individuals were connected to or accessed culturally appropriate or specific support services and programming



Kids and families had access to **healthy food boxes and fresh meals,** thanks to your support

2022 Campaign Chair Report

When I was asked to serve as the 2022 United Way Campaign Chair, I was humbled by the opportunity to lead this fundraising effort. I stand in awe of the gifted and dedicated group of individuals who served as our Campaign Cabinet. I stand in awe of the individuals who dug deep and gave as much as they could to help our most vulnerable community members. And I stand in awe of the United Way KFL&A staff team and thousands of generous volunteers who rise to this challenge each year. Our 2022 campaign officially launched on September 9th when we announced the highest goal in our history , \$3,808,000. This goal represented the growing needs we were seeing with more people who need food, secure housing, and who are often facing mental health and addiction challenges. I was overjoyed to see the hard work of our Campaign Cabinet and countless volunteers pay off when we celebrated crossing this goal on November 24th with an incredible achievement of \$3,820,000.

There are so many people who need to be thanked and I plan on continuing to thank each of you in the weeks and months ahead as our paths cross. There are three individuals whose support in the campaign provided a catalyst to people to give generously. They are Julie & Jim Parker who supported the Leadership Grant Challenge - effectively doubling the impact of any new donors at the leadership level; and Jessica Bayne Hogan who added to the challenge by further matching any woman donor new to the leadership giving level. I stand in awe of your vision in understanding how instrumental these Challenge Grants are to our campaign. On behalf of our community,

I thank you. It takes a village to raise a child, and I can confidently say that it takes a community to raise the funds needed to support the most vulnerable.

I would like to thank everyone who joined in this year and gave to our community through the United Way for the first time. And to those who continue to give each year. I hope you can join us again in 2023 by donating or by volunteering your time. As the singer Rick Astley would say, "I'm never going to give you up, I'm never going to let you down". I am proud to say our entire community didn't give up in 2022. I'm looking forward to what 2023 will bring and I can't wait to see how this community will come together as we always do to ensure that each of us can live with hope, dignity, and a sense of belonging.



Jane Lapointe 2022 Campaign Chair

2022 Campaign Cabinet



Jane Lapointe 2022 Campaign Chair Assante Wealth Mgmt



Daren Dougall Past Campaign Chair Ontario Public Service



Christine Bellamy Finance RBC

Patrick Deane

Queen's University

Education



Dara Brachman Finance Empire Life

David DeSantis

Education ALCDSB

Hollee Kew

St. Lawrence Parks

Provincial

Commission



Nancy Bradshaw Commercial Post Media (Retired)



Chris Doucet



Sergiy Kolosov Provincial Ministry of Training,



Women United Co-Chair Queen's University



Jim Parker Leaders of the Way Kingston Integrated **Transportation Solutions**



Rejean Bruneau Labour Liason Kingston & District Labour Council



David Fell Municipal Utilities Kingston



Dennis McAllister Manufacturing Invista



Scott Harris Leaders of the Way Immigration Refugees and Citizenship Canada



First Responders County of Frontenac



George Jacob Manufacturing DuPont Canada



Krista Wells Pearce Healthcare & Agencies Providence Care



Jessica Bayne Hogan Leaders of the Way



Kevin Snedden GCWCC Correctional Service



Patrick Murphy Leaders of the Way Secura Financial Group



Valerie Robb

Parsons (Retired)

Retirees United Chair

Gillian Sadinsky Leaders of the Way In-House Yoga





Colleges and Universities



Laurie Ross

Women United



Jessica Bayne Hogan Co-Chair



Laurie Ross Co-Chair Queen's University



Carrie Batt Women United RBC



Heather Cole Women United Queen's University



Jane Lapointe Women United Assante Wealth Mgmt



Antje McNeely Women United Kingston Police



Leanne O'Mara Women United Agnew Food Services



Krista Wells Pearce Women United Providence Care



Gillian Sadinsky Women United In-House Yoga



The United Way campaign is led by community volunteers. Thanks to their efforts, and the hard work and dedication of over 2,500 volunteers, funds are raised to support our families, friends and neighbours right here in KFL&A.

Retirees United



Valerie Robb Retirees United Chair Parsons (Retired)



Jeff Moore Retirees United



Arlene Aish Retirees United



Jim Parker Retirees United



Brian Chenoweth Retirees United



Tim Salmon Retirees United



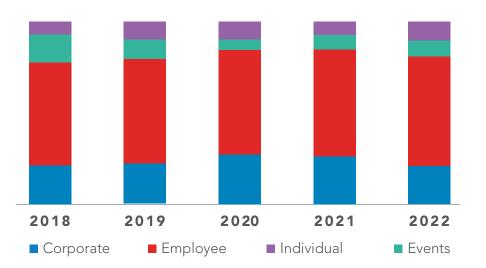
Marina Lee Retirees United

Campaign by the Numbers

During the 2022 campaign, the community raised over \$3.8 million in support of local programs and services.

5 Year Campaign Results

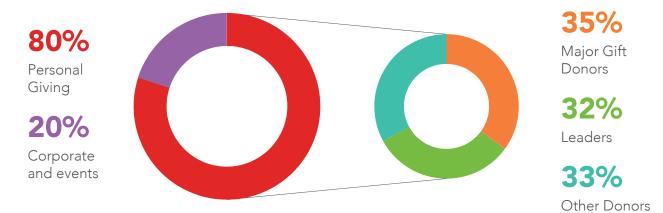
In 2022, the campaign raised 4% over goal. In 2020 and 2021, campaign numbers were higher as a result of the Covid-19 Response Fund and community response to support individuals in need during the pandemic.



The 2022 campaign saw aa slight increase in events as some workplaces returned to in-person campaigns. Employee giving continued to remain stable throughout.

Campaign and Personal Giving Breakdown

Personal gifts make up the bulk of campaign revenue. People donated 80% of the campaign. Three quarters of this personal giving is from 659 Leaders of the Way (people who give \$1,200 or more).



I love seeing people in the community and knowing that I made a difference and we as a workplace made a difference in their life

- Employee Campaign Chair

Get Involved

United Way KFL&A works to provide engagement opportunities for community members through a variety of groups and activities throughout the year. Learn more about how you can get involved below.



Women United

Women United is made up women who give Leadership level gifts (\$1,200+), individually or jointly with a partner. Women donors are a driving force of the campaign, contributing over \$1.6 million in 2022.

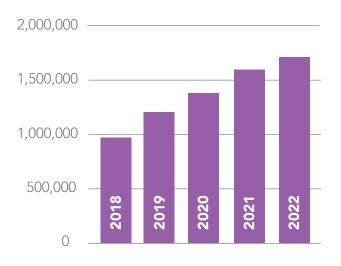
Women United brings together like-minded Leaders, providing an opportunity for them to learn more about issues in the community and to use their skills and talents to contribute in a significant way.

In 2022, **472** women gave over **\$1.6 million**

In 2022, members participated in events and panels, learning more about programs focused on youth, women and food security.

Thanks to a generous donation from Jessica Bayne Hogan, a Women United Challenge Grant was offered during the 2022 Campaign. With the addition of the Women United grant, women donors saw their donations matched by both, this grant and the Leadership Challenge grant, tripling their gift to United Way KFL&A.

5 Year History Women United



Women United donations have increased by 86% over the past 5 years. In 2022, the Women United Challenge Grant helped to incentivize women Leaders in the community and, as a result, 36 new women Leaders, contributed over \$92,000

Learn more about Women United at **www.unitedwaykfla.ca/womenunited**

Retirees United

The goal of the Retirees United initiative is to engage retirees and those about to retire – those who are leaving a local workplace as well as retirees moving to Kingston and area.

The Retirees United committee aims to create a sense of belonging for retirees by engaging them in their community, connecting them to peers and giving them the opportunity to make meaningful contributions.

The committee focuses on providing different channels to encourage retirees to continue to be involved with the United Way. They support workplace retiree campaigns and reach out to retirees through condominium campaigns and engagement events.

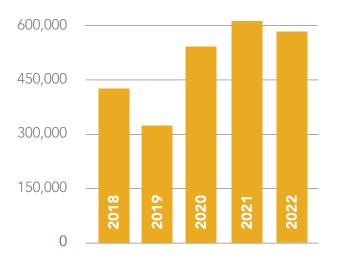
Retirees are a critical part of United Way KFL&A's workplace campaigns with 34% of workplace leaders. Retiree donations have increased 48% over the past 5 years. Residents in condos contributed over \$300,000 through an innovative Condo Campaign. Some of these donors were also part of workplace Retiree giving.

"My wife and I have always donated to the United Way KFL&A because we know the donated funds are used in our community. Being a grandparent, I am conscious of the need for children to have a supportive and learning environment, and healthy food from an early age. In my retirement, I have become more aware of the people in need in our community. I encourage you to support these vital programs by volunteering and by making a donation. - Jim Parker, Past Chair, Retirees United





5 year Retirees Campaign



In 2022, over **\$580,000** was contributed through retiree and condo campaigns.

Learn more about Retirees United at **www.unitedwaykfla.ca/retireesunited**



Next Gen

United Way Next Gen is comprised of young professionals in their twenties and thirties, and is an opportunity to engage, learn more about the community through the United Way KFL&A, and how to get more involved. This initiative creates opportunities for future leaders to participate and empowers them to support and advance the impact of the United Way. The Next Gen movement is a unique opportunity for the next generation to become an integral part of the local community and bring about meaningful change.

Next Genners can become Workplace Ambassadors, working with their workplace committee to develop and execute fundraising and engagement strategies specifically tailored to their workplace.

For more information about how you can be involved contact campaign@unitedwaykfla.ca or visit **www.unitedwaykfla.ca/next-gen/**

Leadership Development Services

United Way strengthens the voluntary sector by providing training workshops to boards of directors. The Leadership Development Services program provides workshops and custom training sessions to non-profit organizations throughout KFLA.

The Leadership Development Services (LDS) public workshops are designed for board members, staff and volunteers to develop the skills and knowledge needed to become effective and responsible leaders. www.unitedwaykfla.ca/lds

In 2022, **58** people attended 2 public workshops

Day of Caring

United Way Day of Caring Day of Caring brings together volunteers from local organizations and local agencies, to provide much needed assistance through projects that often include repair work, gardening, painting, and cleaning.

This fun event generates a team building experience and community engagement for all involved. In 2022, Day of Caring returned in person with a record number of volunteers and projects.

Learn more about Day of Caring at **www.unitedwaykfla.ca/dayofcaring**

400 volunteers from 34 workplaces across KFL&A completed 38 projects a local non-profit agencies and community sites



Speakers Bureau

Speakers Bureau is a United Way program that recruits speakers from community organizations funded by United Way. Participants are staff members, board members, volunteers or service recipients. Typically, speakers go to events during the United Way workplace campaigns to communicate to current and prospective donors the impact of their donation in the KFL&A community.

Each year, a speaker from Speakers Bureau is honored with the Voice of Community Award at the Workplace Volunteer Awards for their contribution to the campaign. In 2021, Shawn Sargeant from Lionhearts Inc. received the award.

In 2021, **72** presentations were given by 48 speakers

In 2022, **96** presentations were given by 23 speakers





Volunteer Centre

The Volunteer Centre directly links residents looking to volunteer with agenciesand organizations that have volunteer opportunities. The Centre also allows agencies to post volunteer opportunities and create profiles, helping them connect to volunteers. This platform is currently being revamped to make posting and applying for opportunities even easier and more accessible to community members.

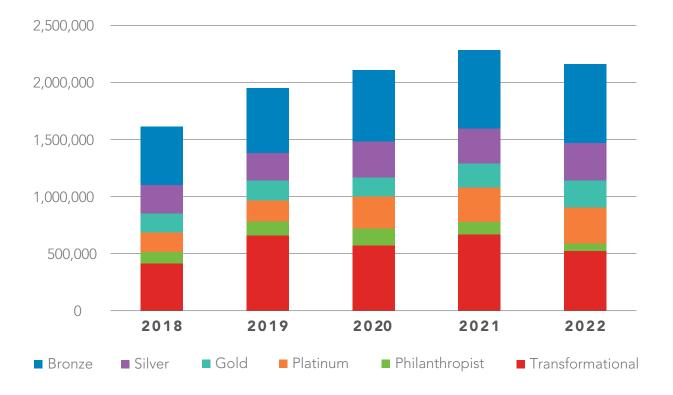
Email volunteer@unitedwaykfla.ca or visit **www.unitedwaykfla.ca** and click on the Volunteer tab.

In 2021, **29** organizations posted opportunities and 67 applicants applied to volunteer

In 2022, **21** organizations posted 62 opportunities and 60 applicants applied

5 Year Leadership by Level

In 2022, 659 Leaders of the Way (donors \$1,200 or more annually) donated more than \$2.1 million. Leadership giving has grown 38% over the past 5 years. The Honour Roll, recognizing Leaders of the Way, is available here **www.unitedwaykfla.ca/honourroll**



Leadership Challenge Grants in 2022

In 2022, donors had an opportunity to make even more of an impact thanks to two Challenge Grants.

Donors who increased their annual campaign contribution to \$1,200 or made a new \$1,200 gift (\$25/week) had their donation matched thanks to a generous donation from Julie and Jim Parker.

Donors who were already "Leaders of the Way" and added at least 10% to their previous year's gift also saw their increased donation matched. As a result, 69 new Leaders donated \$145,000 and 213 Leaders increased their donation by 10% or more.

Women who gave at the Leadership level (\$1,200 or more) also had their gift matched through the Women United Leadership Challenge Grant, thanks to the generosity of Jessica Bayne Hogan. As a result, 36 new women became Leaders, donating \$92,000.

Learn more about Leadership Giving at **www.unitedwaykfla.ca/leadershipgiving**

Leadership Giving Levels

(5)

Transformational \$100,000+
Philanthropist Circle \$25,000 - \$99,999
Platinum \$10,000 - \$24,999
Gold \$5,000 – \$9,999
Silver \$2,500 - \$4,999
Bronze \$1,200 – \$2,499

2



Eternity Fund

United Way's Endowment Fund

In addition to funds raised through the annual campaign, the United Way has a permanent Endowment Fund so donors have the option to invest in the future through bequests, life insurance and other planned gifts.

The Eternity Fund, United Way KFL&A's Endowment Fund, provides a reliable stream of income well into the future, ensuring that the tradition of caring in our community continues for tomorrow's residents.

United Way is a vital force, providing support 365 days a year to residents. Whatever challenges face our community now and in the future, our United Way needs to be able to continue to support the most vulnerable people in our community.

If you have already made a provision for United Way in your estate plans, please let us know so we can ensure your gift is used as intended.

Audrey & Peter Scholes Memorial Fund

In 2017, the United Way received its largest bequest from long time donors, Audrey and Peter Scholes. The bequest was over \$1.5 million, pushing the United Way's endowment fund to over \$2.3 million.

As per the wishes of Mrs. & Mrs. Scholes, the United Way has created the Audrey and Peter Scholes Memorial Fund. The income earned from this fund will support programs that relieve poverty, helping low-income and vulnerable people integrate into the community.



Eternity Fund Supporters

Estate of Charlotte Abbott Estate of Sofie Bowman Estate of Emma Clench Estate of Beatrice Cohen Estate of Eleanor Crossman The Jannetje and Hendrik Gaveel Memorial Fund Estate of Gelindo De Re Estate of Charles Hubert 'Hugh' Gould Estate of Hugheen Ferguson Estate of Shirley Mactavish Estate of Esther Mahood Estate of Helen Mahood Estate of Mary McLean Estate of Katherine Ross Muirhead Estate of Rose Oliver Estate of Heather Onyett Estate of Barbara Parrott Estate of Jeffry Piker Estate of Margaret Reid Estate of Harold Roberts Estate of Brendan Savage Estate of Alan Richard Travers Estate of Alan Ruth Tulchinsky The Audrey & Peter Scholes Memorial Fund

Emergency Assistance Fund

In 2021 the United Way of KFL&A Board of Directors approved funds to support emergency assistance programs to help people in poverty throughout KFL&A.. The expenditure of 3% of the Eternity Fund (as per the United Way KFL&A Investment Policy) allows for intervention programs and support and support of vulnerable populations by providing urgent services. For more information, please visit **www.unitedwaykfla.ca/eternityfund/**



4,485 low-income seniors accessed nutritious food boxes



443 individuals received emergency dental assistance



1,011 kids received warm boots forthe winter

Funds supported the new Community Food Redistribution Warehouse (CFRW)

56 2022 Annual Report

66 The United Way gives us the opportunity to make a lasting and meaningful contribution to our community. Through a bequest to the Eternity Fund we can ensure that the many essential services supported by United Way will be delivered in the future. **99**

- Eternity Fund Donors



Financial Statements of **United Way of KFL&A** and Independent Auditors' Report Thereon

Year ended December 31, 2022



KPMG LLP 863 Princess Street, Suite 400 Kingston ON K7L 5N4 Canada Tel 613-549-1550 Fax 613-549-6349

INDEPENDENT AUDITOR'S REPORT

To the Members of United Way of KFL&A

Qualified Opinion

We have audited the financial statements of United Way of KFL&A, which comprise:

- the statement of financial position as at December 31, 2022
- the statement of operations for the year then ended
- the statement of changes in net assets for the year then ended
- the statement of cash flows for the year then ended
- and notes to the financial statements, including a summary of significant accounting policies

(hereinafter referred to as the "financial statements").

In our opinion, except for the possible effects of the matter described in the "**Basis for Qualified Opinion**" section of our auditor's report, the accompanying financial statements present fairly, in all material respects, the financial position of United Way of KFL&A as at December 31, 2022, and its results of operations and its cash flows for the year then ended in accordance with Canadian accounting standards for not-for-profit organizations.

Basis for Qualified Opinion

In common with many not-for-profit organizations, United Way of KFL&A derives revenue from donations, the completeness of which is not susceptible to satisfactory audit verification. Accordingly, verification of these revenues was limited to the amounts recorded in the records of United Way of KFL&A.

Therefore, we were not able to determine whether any adjustments might be necessary to:

- the current assets reported in the statements of financial position as at December 31, 2022 and December 31, 2021
- the donations revenue and excess (deficiency) of revenue over expenses reported in the statements of operations for the years ended December 31, 2022 and December 31, 2021
- the unrestricted net assets, at the beginning and end of the year, reported in the statements of changes in net assets for the years ended December 31, 2022 and December 31, 2021
- the excess (deficiency) of revenue over expenses reported in the statements of cash flows for the years ended December 31, 2022 and December 31, 2021

Our opinion on the financial statements for the year ended and December 31, 2021 was qualified accordingly because of the possible effects of this limitation in scope.



Page 2

We conducted our audit in accordance with Canadian generally accepted auditing standards. Our responsibilities under those standards are further described in the *"Auditor's Responsibilities for the Audit of the Financial Statements"* section of our auditor's report.

We are independent of United Way of KFL&A in accordance with the ethical requirements that are relevant to our audit of the financial statements in Canada and we have fulfilled our other ethical responsibilities in accordance with these requirements.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our qualified opinion.

Responsibilities of Management and Those Charged with Governance for the Financial Statements

Management is responsible for the preparation and fair presentation of the financial statements in accordance with Canadian accounting standards for not-for-profit organizations, and for such internal control as management determines is necessary to enable the preparation of the financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, management is responsible for assessing United Way of KFL&A's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless management either intends to liquidate the United Way of KFL&A or to cease operations, or has no realistic alternative but to do so.

Those charged with governance are responsible for overseeing the United Way of KFL&A's financial reporting process.

Auditor's Responsibilities for the Audit of the Financial Statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our qualified opinion.

Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with Canadian generally accepted auditing standards will always detect a material misstatement when it exists.

Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

As part of an audit in accordance with Canadian generally accepted auditing standards, we exercise professional judgment and maintain professional skepticism throughout the audit.

We also:

 Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our qualified opinion.

The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.



Page 3

- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of United Way of KFL&A's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by management.
- Conclude on the appropriateness of management's use of the going concern basis of accounting and based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on United Way of KFL&A's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause United Way of KFL&A to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial statements, including the disclosures, and whether the financial statements represent the underlying transactions and events in a manner that achieves fair presentation.
- Communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.
- Communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

KPMG LLP

Chartered Professional Accountants, Licensed Public Accountants Kingston, Canada April 4, 2023

Statement of Financial Position

December 31, 2022, with comparative information for 2021

		2022		2021
Assets				
Current assets:				
Cash	\$	2,015,559	\$	2,126,928
Short-term investments (note 2)		645,000		-
Accounts receivable		24,566 18,112		24,108 14,550
Prepaid expenses		2,703,237		2,165,586
		, ,		
Long-term investments (note 3)		3,879,012		5,623,811
Capital assets (note 4)		50,511		59,825
	\$	6,632,760	\$	7,849,222
Liabilities and Net Assets Current liabilities:				
Accounts payable and accrued liabilities (note 5)	\$	321,111	\$	130,680
Monies held in trust (note 6)	Ŷ	121,267	÷	150,474
Deferred contributions non-fundraising		697,088		230,039
		1,139,466		511,193
Net assets:				
Invested in 417 Bagot Group (note 3(a))		522,722		436,204
Invested in capital assets (note 7)		50,511 2,086,385		59,825 2,496,524
Reserves (note 8) Endowments (note 15)		2,000,305		2,960,135
Unrestricted		2,000,070		1,385,341
		5,493,294		7,338,029
Commitments (note 9)				
	\$	6,632,760	\$	7,849,222

See accompanying notes to financial statements.

On behalf of the Board of Directors:

Mayl Me Director

ph/eggel/ Director

Statement of Operations

Year ended December 31, 2022, with comparative information for 2021

		2022		2021
Revenue:				
Fundraising revenue	\$	3,953,280	\$	4,169,994
Community special events	*	58,001	Ŧ	48,024
Funds transferred from other United Ways		19,087		20,616
Donations to internally endow		,		123,972
Funds transferred to other United Ways		(21,822)		(20,949)
Gross fundraising revenue		4,008,546		4,341,657
Reaching Home grant – incremental funding (note 16)		1,240,669		1,071,716
Reaching Home grant – base funding (note 16)		507,473		689,933
Investment income		109,564		86,118
Canada Recovery Hiring Program (CHRP)		35,184		_
Donations and other revenue, including grants		24,068		46,413
Canada Emergency Wage Subsidy		_		89,193
		5,925,504		6,325,030
Expenses:				
Allocations and programs:				
Program grants		3,067,244		2,426,939
Reaching Home grant – incremental funding (note 16)		1,240,669		1,071,716
Reaching Home grant – base funding (note 16)		507,473		689,933
United Way Community Impact Initiatives Distributions and Community Programs and		689,428		372,539
Services (schedule 1)		473,080		322,727
Donor choice designations		416,021		471,923
United Way dues and shared costs		47,392		41,986
United Way of KFL&A COVID-19 Relief fund		43,445		91,717
KFL&A Community EDI		38,732		-
		6,523,484		5,489,480
Operations:		077.040		
Fundraising (note 14 and schedule 1)		677,219		570,531
Investment management fee		15,017		16,787
Community special events (note 14)		40,362 7,256,082		<u>15,018</u> 6,091,816
		7,230,002		0,091,010
Excess (deficiency) of revenue over expenses before		(4 000 570)		000.044
the undernoted		(1,330,578)		233,214
Income from joint venture		3,188		9,116
Change in fair value of investments		(519,376)		539,087
Excess (deficiency) of revenue over expenses	\$	(1,846,766)	\$	781,417

See accompanying notes to financial statements.

Statement of Changes in Net Assets

Year ended December 31, 2022, with comparative information for 2021

	Invested in	Inv	vested in			Restricted			
	417 Bagot		capital			for		2022	2021
	Group		assets	Reserves	е	ndowments	Unrestricted	Total	Tota
	(note 3(a))		(note 7)	(note 8)		(note 15)			
Balance, beginning of year	\$ 436,204	\$	59,825	\$ 2,496,524	\$	2,960,135	\$ 1,385,341	\$ 7,338,029 \$	6,556,112
Excess (deficiency) of revenue over expenses	3,188		(23,638)	_		_	(1,826,316)	(1,846,766)	781,417
Endowment contributions	_		_	_		2,031	-	2,031	500
Interfund transfer (note 15)	_		_	(410,139)		(128,490)	538,629	-	_
Net change in investment in capital assets	_		14,324	_		_	(14,324)	_	_
Additional investment in 417 Bagot Group	83,330		_	_		_	(83,330)	_	_
Balance, end of year	\$ 522,722	\$	50,511	\$ 2,086,385	\$	2,833,676	\$ _	\$ 5,493,294 \$	7,338,029

See accompanying notes to financial statements.

Statement of Cash Flows

Year ended December 31, 2022, with comparative information for 2021

	2022	2021
Cash provided by (used for):		
Operating expenses:		
Excess (deficiency) of revenue over expenses Item which does not involve cash:	\$ (1,846,766)	\$ 781,417
Amortization of capital assets	23,638	21,463
Change in fair value of investments	519,376	(539,087)
Income from joint venture	(3,188)	(9,116)
Change in non-cash working capital:		
Accounts receivable	(458)	183,384
Prepaid expenses	(3,562)	1,396
Accounts payable and accrued liabilities	190,431	(505,640)
Monies held in trust	(29,207)	(54,403)
Deferred contributions non-fundraising	467,049	(919,849)
Deferred event revenue	_	(16,794)
	(682,687)	(1,057,229)
Financing activities:		
Endowment contributions	2,031	500
Investing activities:		
Disposal of long-term investments	666,941	67,646
Additional investment in 417 Bagot Group	(83,330)	_
Purchase of capital assets	(14,324)	(16,431)
	569,287	51,215
Decrease in cash	(111,369)	(1,005,514)
Cash, beginning of year	2,126,928	3,132,442
Cash, end of year	\$ 2,015,559	\$ 2,126,928

See accompanying notes to financial statements.

Notes to Financial Statements

Year ended December 31, 2022

United Way of KFL&A is a not-for-profit organization incorporated without share capital under the laws of Ontario. United Way of KFL&A's services are provided to the Kingston, Frontenac, Lennox & Addington community. United Way of KFL&A is a registered charity under the Income Tax Act and accordingly is exempt from income taxes, provided certain requirements of the Income Tax Act are met.

United Way of KFL&A's mission is to build and strengthen the community by bringing people and resources together to facilitate change. United Way of KFL&A's vision is a future where people are self-sufficient in a community where individuals live with hope, dignity and a sense of belonging.

1. Significant accounting policies:

The financial statements have been prepared by management in accordance with Canadian Accounting Standards for Not-For-Profit Organizations in Part III of CPA Canada Handbook – Accounting.

(a) Revenue recognition:

United Way of KFL&A follows the deferral method of accounting for contributions which include donations and government grants.

United Way of KFL&A conducts fundraising campaigns for funds each year.

Unrestricted fundraising revenue through either pledge payments or one-time donations are recorded as revenue in the year in which they are received.

Other unrestricted contributions are recognized as revenue in the year received or receivable if the amount to be received can be reasonably estimated and collection is reasonably assured. Primary sources of other unrestricted contributions recognized as revenue during the year are funds transferred to and from other United Ways, community special events and investment income.

Restricted contributions other than endowment contributions are recognized as revenue in the year in which the related expenses are recognized.

Endowment contributions are recognized as direct increases in endowment net assets.

Restricted investment income is recognized as revenue in the year in which the related expenses are recognized. Unrestricted investment income is recognized as revenue when earned. Non-endowed bequest contributions are recognized as revenue in the year in which they are received and the United Way of KFL&A Board of Directors will internally restrict these contributions for the endowment fund.

Notes to Financial Statements (continued)

Year ended December 31, 2022

1. Significant accounting policies (continued):

(b) Capital assets:

Purchased capital assets are recorded at cost. Contributed capital assets are recorded at fair value at the date of contribution. Repairs and maintenance costs are charged to expense. Betterments which extend the estimated life of an asset are capitalized. When a capital asset no longer contributes to United Way of KFL&A's ability to provide services, its carrying amount is written down to its residual value.

Capital assets are amortized using the following methods and annual rates:

	Rate
Furniture and equipment	20% diminishing balance
	or 10 years straight-line basis
Telephone system	30% diminishing balance basis
Computer equipment	30% diminishing balance
	or 2 to 3 years straight-line basis
Computer software	2 years straight-line basis
Leasehold improvements	10 years straight-line basis

The carrying amount of an item of capital assets is tested for recoverability whenever events or changes in circumstances indicate that the carrying amount may not be recoverable. An impairment loss is recognized when the asset's carrying amount is not recoverable and exceeds its fair value.

(c) Contributed services:

Volunteers contribute a substantial number of hours each year to assist United Way of KFL&A in carrying out its activities. Because of the difficulty of determining the fair value, contributions of such services are not recognized in the financial statements.

United Way of KFL&A receives gifts in kind from some donors, primarily for fundraising costs of printing, supplies, advertising and public relations. These amounts are excluded from revenue and expenses.

(d) Use of estimates:

The preparation of the financial statements requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities at the date of the financial statements, and the reported amounts of revenue and expenses during the year. Actual results could differ from those estimates.

Notes to Financial Statements (continued)

Year ended December 31, 2022

1. Significant accounting policies (continued):

- (e) Net asset reserves:
 - (i) Contingency Reserve:

There is a requirement for United Way of KFL&A to be fiscally responsible in its operations, which requires United Way of KFL&A to be in a position to meet outstanding obligations to staff and third parties under any unexpected circumstances. These funds are intended for contingency purposes, to be accessed only after formal approval of United Way of KFL&A's Board of Directors.

(ii) Endowment Reserve:

The endowment reserve is an Eternity Fund managed by the United Way of KFL&A Investment Committee and is restricted with the principal being preserved in perpetuity. The income earned from the Eternity Fund is used to support essential programs ensuring donations to the Eternity Fund will benefit future generations.

(iii) Unrestricted Reserve:

The unrestricted reserve is the cumulative surplus/deficit of United Way of KFL&A activities and it is up to the discretion of the United Way of KFL&A Board of Directors regarding the use of these funds.

(iv) Internally restricted reserves:

These reserves are restricted by a motion from the United Way of KFL&A Board of Directors for the purpose of directing the future use of funds. The reserves of the United Way KFL&A that are internally restricted are the Contingency Reserve, the Reserve for Agency Funding, and the Youth Homelessness Reserve, as described in note 8.

(f) Employee future benefits:

United Way of KFL&A has a defined contribution plan providing pension for its employees. The cost of the defined contribution plan is based on the required contributions during each period.

(g) Financial instruments:

Financial instruments are recorded at fair value on initial recognition. Equity instruments that are quoted in an active market are subsequently measured at fair value. All other financial instruments are subsequently recorded at cost or amortized cost, unless management has elected to carry the instruments at fair value. United Way of KFL&A has elected to subsequently carry all of its short-term investments and all of its long-term investments, excluding the investment in a joint venture, at fair value.

Notes to Financial Statements (continued)

Year ended December 31, 2022

1. Significant accounting policies (continued):

(g) Financial instruments (continued):

Transaction costs incurred on the acquisition of financial instruments measured subsequently at fair value are expensed as incurred. All other financial instruments are adjusted by transaction costs incurred on acquisition and financing costs, which are amortized using the straight-line method.

Financial assets are assessed for impairment on an annual basis at the end of the fiscal year if there are indicators of impairment. If there is an indicator of impairment, United Way of KFL&A determines if there is a significant adverse change in the expected amount or timing of future cash flows from the financial asset. If there is a significant adverse change in the expected cash flows, the carrying value of the financial asset is reduced to the highest of the present value of the expected cash flows, the amount that could be realized from selling the financial asset or the amount United Way of KFL&A expects to realize by exercising its right to any collateral. If events and circumstances reverse in a future period, an impairment loss will be reversed to the extent of the improvement, not exceeding the initial carrying value.

2. Short-term investments:

	2022	2021
Fixed income	\$ 645,000	\$ _

Short-term investments are comprised of guaranteed investment certificates with interest rates ranging from 3.02% to 5.38% and maturing between March 2023 and November 2023.

Short-term investments are invested in a manner to allow United Way of KFL&A to access funds for operational needs on short-term notice with minimal investment risk.

Notes to Financial Statements (continued)

Year ended December 31, 2022

3. Long-term investments:

(a) Investment in 417 Bagot Group:

United Way of KFL&A has a one-half interest in a joint venture, the 417 Bagot Group (the "Group"), together with another agency (Resolve Counselling Services Canada) to own and manage the building in which the two agencies carry on their operations. The investment in the joint venture is recorded on the equity basis which reflects the net income or loss of the Group for the year ended December 31, 2022. The following information represents United Way of KFL&A's 50% proportionate share of the assets, liabilities, revenue, expenses, excess of revenue over expenses and cash flows in this joint venture:

	2022	2021
Assets		
Cash Accounts receivable Prepaid expenses Capital assets	\$ 95,521 1,627 _ 329,068	\$ 80,967 3,888 125 341,753
	\$ 426,216	\$ 426,733
	2022	2021
Liabilities and Co-tenants' Capital		
Accounts payable and accrued liabilities Current portion of long-term debt Co-tenant's capital	\$ 1,250 _ 424,966	\$ 631 87,938 338,164
	\$ 426,216	\$ 426,733
Excess of revenue over expenses:		
	2022	2021
Revenue Expenses	\$ 70,397 67,209	\$ 71,540 62,424
	\$ 3,188	\$ 9,116

Notes to Financial Statements (continued)

Year ended December 31, 2022

3. Long-term investments (continued):

(a) Investment in 417 Bagot Group (continued):

Cash provided by (used in):

	2022	2021
Operating activities Financing activities Investing activities	\$ 22,720 (4,323) (3,843)	\$ 15,965 (9,795) (4,281)

There are no significant differences in accounting policies between 417 Bagot Group and United Way of KFL&A. The amount reported as long-term investment on the Statement of Financial Position is determined as follows:

416 \$ 843	146,086 112,655
960	101,960
	98,040 (22,537)
	436.204
1	,040 ,537) ,722 \$

The two participants in the joint venture are jointly and severally liable for a loan. As at December 31, 2022, the principal balance of the loan in aggregate is \$Nil (2021 - \$175,875).

During the year, United Way KFL&A transferred their proportionate share of the final loan payment of \$83,330 to the Group. This was recorded as a direct increase to the long-term investment in the Group on the Statement of Financial Position.

Notes to Financial Statements (continued)

Year ended December 31, 2022

3. Long-term investments (continued):

(b) Financial investments:

	2022		2021
Cash	\$ _	\$	8,893
Fixed income	_	·	130,000
Equities	_		1,377,572
	_		1,516,465
Endowment:			
Cash	16,723		13,094
Fixed income	285,000		265,000
Equities	3,054,567		3,393,048
	3,356,290		3,671,142
	\$ 3,356,290	\$	5,187,607

All Exchange Traded Funds ("ETFs") are classified as equities in the financial investments summary above regardless of their underlying index. As per the United Way of KFL&A's Investment Policy Statement ("IPS"), these include some ETFs that are cash and fixed income investments with little to no related market risk. The purpose of these ETFs is to provide reliable, extremely liquid cash flow for operations. Every quarter all investments are confirmed to be compliant with the IPS by CIBC Wood Gundy and this is verified by the Investment Committee of the United Way of KFL&A.

As per the United Way of KFL&A's Investment Policy, short-term needs require short-term solutions, such as cash accounts (extremely liquid cash) or low risk fixed income type of investments. Longer term needs may allow time to invest in equities, which generally have higher short-term risks but better long-term growth potential.

Unrestricted reserves are to be invested in a manner that when needed, the investments can be converted to cash on short-term notice with minimal investment risk.

Restricted reserves may be invested in longer term investments to grow the investment pool by at least the annual rate of inflation.

The Endowment Fund follows the investment strategy as per the IPS of the United Way of KFL&A.

Notes to Financial Statements (continued)

Year ended December 31, 2022

4. Capital assets:

	Cost	 cumulated nortization	2022 Net book value	2021 Net book value
Furniture and equipment Telephone system Computer equipment Computer software Leasehold improvements	\$ 79,152 43,537 241,767 113,603 8,999	\$ 74,047 43,175 211,724 98,602 8,999	\$ 5,105 362 30,043 15,001 –	\$ 2,126 518 48,172 9,009 –
	\$ 487,058	\$ 436,547	\$ 50,511	\$ 59,825

Cost and accumulated amortization of capital assets at December 31, 2021 amounted to \$472,734 and \$412,909, respectively.

5. Accounts payable and accrued liabilities:

	2022	2021
Accounts payable and accrued liabilities Grants payable	\$ 100,433 220,678	\$ 130,680 _
	\$ 321,111	\$ 130,680

Included in accounts payable and accrued liabilities are government remittances payable of \$7,149 (2021 - \$6,805), which includes amounts payable for harmonized sales tax and payroll-related taxes.

Notes to Financial Statements (continued)

Year ended December 31, 2022

6. Monies held in trust:

In 2007, United Way of KFL&A entered into a contract with the Corporation of the City of Kingston (the "City") to provide services, on a trust basis, to administer the Community Investment Fund. The services include:

- (a) administration of the Community Investment Fund application process;
- (b) determination and approval of grants from the Community Investment Fund;
- (c) contracting with successful applicants as an agent of the City; and
- (d) issuing approved grants and tracking fulfillment of conditions of each grant.

	2022	2021
Opening balance	\$ 150,474	\$ 204,877
Receipts Disbursements	220,000 (249,207)	320,000 (374,403)
Ending balance	\$ 121,267	\$ 150,474

7. Invested in capital assets:

(a) Investment in capital assets is calculated as follows:

	2022	2021
Capital assets	\$ 50,511	\$ 59,825

(b) Change in net assets invested in capital assets is calculated as follows:

	2022	2021
Excess of expenses over revenue: Amortization of capital assets	\$ (23,638)	\$ (21,463)
Net change in investment in capital assets: Purchase of capital assets	\$ 14,324	\$ 16,431

Notes to Financial Statements (continued)

Year ended December 31, 2022

8. Internally restricted reserves:

Reserves consist of:

	2022	2021
Contingency Reserve Youth Homelessness Reserve for Agency Funding	\$ 316,000 _ 1,770,385	\$ 316,000 180,524 2,000,000
	\$ 2,086,385	\$ 2,496,524

(a) Contingency Reserve:

In accordance with policy, the balance in the reserve is to be maintained within a range of 10% to 20% of the operating budget. Contingency reserve funds are intended for contingency purposes, to be accessed only after formal approval by United Way of KFL&A's Board of Directors.

(b) Youth Homelessness:

Using proceeds from the Kingston Penitentiary Tours the Board of Directors passed a motion to set aside these funds to be spent in the area of youth homelessness. On February 1, 2022, the Board of Directors approved the use of the remaining balance of \$180,524 from this fund to support a community capital project in 2022.

(c) Reserve for Agency Funding:

Using operational surpluses (deficits), the Board of Directors passed a motion to set aside these funds to be spent in the area of United Way partner agencies in the event of a fundraising shortfall. This reserve is intended for the programs that support community investment strategy outlined by the United Way KFL&A Board of Directors. During the year, the Board of Directors approved the transfer of \$229,615 (2021 - \$Nil) from this reserve to support operations.

Notes to Financial Statements (continued)

Year ended December 31, 2022

9. Commitments:

United Way of KFL&A has entered into a lease with the 417 Bagot Group, a related joint venture, for use of its premises at 417 Bagot Street, Kingston. This lease requires monthly payments of \$4,407 and has no pre-determined expiration date.

United Way of KFL&A also leases various office equipment under various leases.

The minimum annual lease payments on all existing lease agreements for the next five years are as follows:

2023 2024 2025 2026 2027	\$ 58,849 56,741 55,629 55,629 53,570
	\$ 280,418

10. Related party transactions:

United Way of KFL&A has a one-half interest in a joint venture, the 417 Bagot Group, as detailed in note 3 to these financial statements. United Way of KFL&A rents premises from the joint venture as disclosed in note 9.

These transactions are in the normal course of operations and are measured at the exchange amount, being the amount of consideration established and agreed to by the relevant party.

11. Employer-employee group plan:

United Way of KFL&A is a participant in a group registered retirement savings plan. United Way of KFL&A contributes, on behalf of each eligible employee, an amount equal to the employee's contribution to a maximum of 5% earnings. During the year, United Way of KFL&A expensed \$40,696 (2021 - \$37,272) on the Statement of Operations under this group registered retirement savings plan arrangement.

Notes to Financial Statements (continued)

Year ended December 31, 2022

12. Financial risks:

As a result of holding financial instruments, United Way of KFL&A is exposed to investment risk, market risk, interest risk and credit risk. The following is a description of those risks and how United Way of KFL&A manages its exposure to them.

(a) Investment risk management:

Risk management relates to the understanding and active management of risks associated with all areas of the business and the associated operating environment. Investments are primarily exposed to interest rate and market risk. United Way of KFL&A mitigates these risks with an investment policy designated to limit exposure and concentration while achieving optimal return within reasonable risk tolerances.

(b) Market and interest rate risk:

The risks associated with the investments are the risks associated with the securities in which the funds are invested. The value of equity securities changes with stock market conditions, which are affected by general economic and market conditions. The value of securities will vary with developments within the specific entities which issue the securities. The value of fixed income securities will generally rise if interest rates fall and fall if interest rates rise. Changes in interest rates may also affect the value of equity securities. The fixed income securities yield interest between 3.02% and 5.38% (2021 - 2.9% and 3.1%) and have maturities ranging from March 2023 to November 2023 (2021 - March 2022 to March 2023).

(c) Credit risk:

Credit risk refers to the risk that a counterparty may default on its contractual obligations resulting in a financial loss. United Way of KFL&A is exposed to credit risk with respect to the accounts receivable, short-term investments and certain of its long-term investments. United Way of KFL&A assesses, on a continuous basis, accounts receivable, short-term investments and certain of its long-term investments for impairment. United Way of KFL&A has determined that there is no impairment to the accounts receivable or the joint venture investment as at December 31, 2022.

Notes to Financial Statements (continued)

Year ended December 31, 2022

13. Re-allocation of administration expenses:

General management and administrative expenses are re-allocated between fundraising expenses, distributions and community programs and service expenses, and community impact initiatives expenses based on the United Way of KFL&A's budget allocation at the beginning of the year in which the administrative expenses are incurred. This re-allocation is based on pro-rated staff time.

	2022	2021
Fundraising	41%	42%
Distributions & community programs & services	29%	23%
Community impact initiatives	30%	35%
	100%	100%

14. Transparency, accountability and financial reporting:

The United Way of KFL&A follows the reporting guidelines as outlined in its membership agreement with United Way of Canada – Centraide Canada. As part of these guidelines, each member calculates fundraising and allocation ratios. These ratios are summarized as follows:

			2022		2021
Fundraising ratio:					
Total revenue		\$	5,925,504	\$	6,325,030
		20	22		2021
Fundraising expense (schedule 1) Community special events expense General management and administrative	\$ 677,219 40,362		\$	570,53 ² 15,018	
expense (schedule 1)	(117,744)			(93,932	2)
Total fundraising expense including cost recovery and special events	599,837	10.1	%	491,617	7 7.8%
General management and administrative expense (schedule 1)	117,744	2.0	9%	93,932	2 1.5%
Total fundraising and related administrative expense	\$ 717,581	12.1	% \$	585,549	9.3%

Notes to Financial Statements (continued)

Year ended December 31, 2022

15. Management of capital:

United Way of KFL&A defines its capital as the amounts included in its net assets.

Contributions restricted for endowment consist of externally restricted donations received by United Way of KFL&A and unrestricted donations received by the United Way of KFL&A that have been internally endowed by the Board of Directors. The endowment principal is required to be maintained intact. The investment income must be used in accordance with the various purposes established by the donors. United Way of KFL&A ensures, as part of its fiduciary responsibilities, that all funds received with a restricted purpose are expended for the purpose for which they were provided.

United Way of KFL&A manages the net asset structure and makes adjustments in light of changes in economic conditions and the risk characteristics of the underlying assets.

United Way of KFL&A's objective when managing capital is to safeguard its ability to sustain itself as a going concern so that it can continue to provide the appropriate level of benefits and services to its beneficiaries and stakeholders. A portion of United Way of KFL&A's capital is restricted in that the United Way of KFL&A is required to meet certain requirements to utilize its externally and internally restricted net assets, as described in Note 8. United Way of KFL&A has internal control processes to ensure that the restrictions are met prior to the utilization of these resources and has been in compliance with these restrictions throughout the year.

Management and the Board of Directors carefully considers fundraising campaigns, grants, sponsorship and investment income to ensure that sufficient funds will be available to meet United Way of KFL&A's short and long-term objectives.

United Way of KFL&A monitors its financial performance against an annual budget. In the event that revenue declines, United Way of KFL&A will budget for reduced distributions and reduced operational expenses.

During the year, the Board of Directors approved the withdrawal of \$128,490 (2021 - \$100,832) from the endowment fund to support operations, which represents 3.5% (2021 - 3.0%) of the endowment fund balance.

Notes to Financial Statements (continued)

Year ended December 31, 2022

16. Administrative expenses – grant funding:

		2022		2021
Reaching Home grant – base funding Program support	\$ 441,979 65,494	87% 13%	\$ 599,942 89,991	86% 14%
Total Reaching Home grant – base funding and program support	\$ 507,473	100%	\$ 689,933	100%
		2022		2021
Reaching Home grant – incremental funding Program support	\$ 1,080,320 160,349	87% 13%	\$ 909,474 162,242	85% 15%
Total Reaching Home grant – incremental funding and program support	\$ 1,240,669	100%	\$ 1,071,716	100%

17. Comparative information:

Certain comparative information has been reclassified to conform with the financial statement presentation adopted for the current year.

Schedule 1 - Administration, Fundraising and United Way Community Investments Programs Expenses Distributions and community programs and services

Year ended December 31, 2022, with comparative information for 2021

					D:	6.91					
		Distributions									
		and community						2022 2021			
	Adm	inistration	Fundraising		programs and services		Total			Total	
	7 (GIT			anaraioing		00111000		rotar		Total	
Direct costs:											
Salaries and benefits	\$	188,028	\$	459,682	\$	330,802	\$	978,512	\$	745,347	
Other direct costs	·	71,102		95,888	·	43,413		210,403	•	179,964	
		259,130		555,570		374,215		1,188,915		925,311	
Amortization of											
capital assets		23,638		_		_		23,638		21,463	
Occupancy costs		8,029		19,630		14,127		41,786		41,474	
Total expenses before reallocation of administrative expenses	;										
and cost recovery		290,797		575,200		388,342		1,254,339		988,248	
Reallocation of administrative expenses	5										
(note 13)		(290,797)		117,744		84,738		(88,315)		(77,601)	
Cost recovery		_		(15,725)		_		(15,725)		(17,389)	
Total expenses	\$	_	\$	677,219	\$	473,080	\$	1,150,299	\$	893,258	

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United Way Kingston, Frontenac, Lennox and Addington