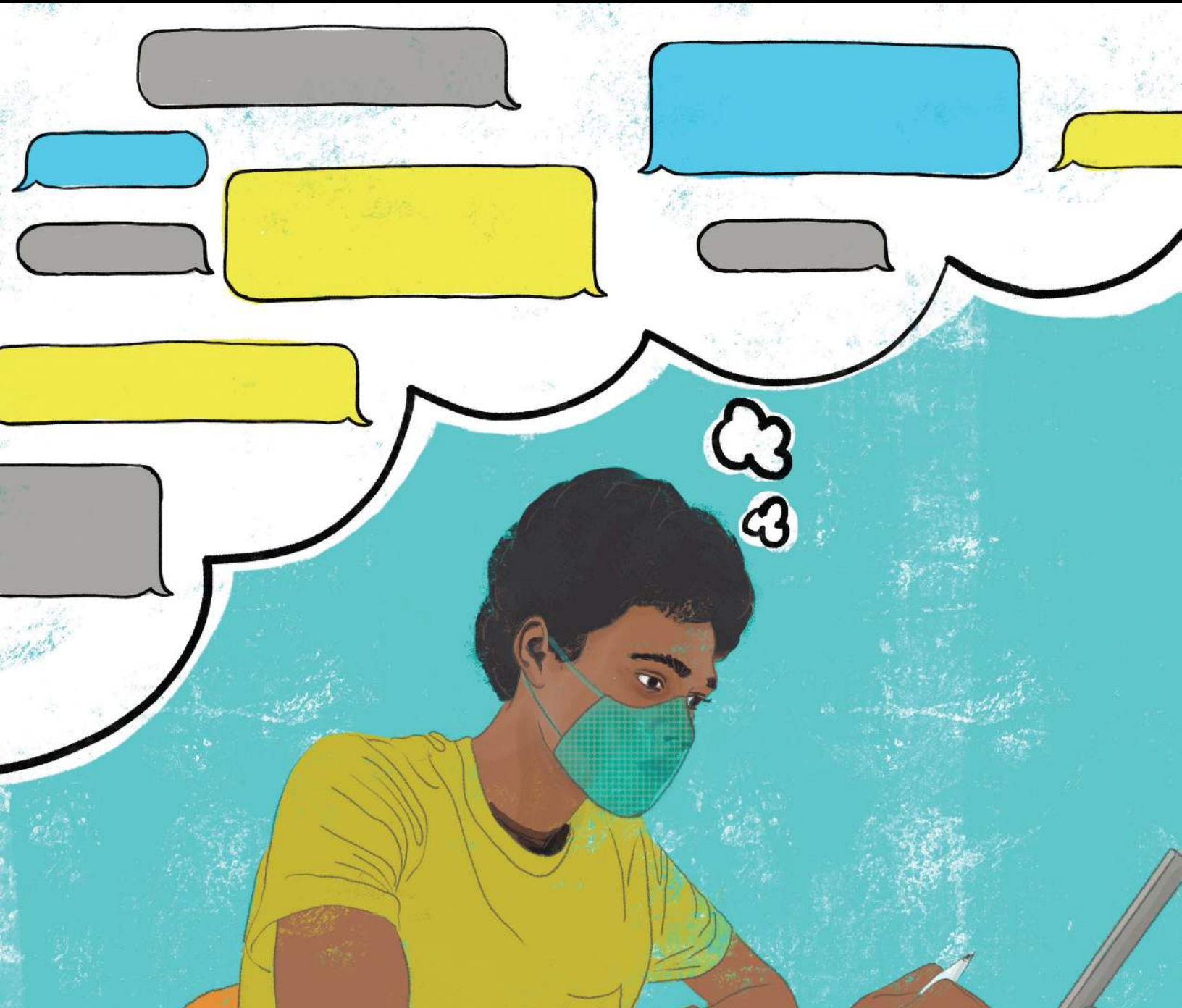


2023



United Way
Kingston, Frontenac,
Lennox and Addington

Youth Services List



While many organizations have limited in-person programming, virtual and alternate methods of service continue to be available to support youth.

United Way is working with organizations to help keep youth informed about these changes.

Please check this listing for new information about accessing programs.

Addiction & Mental Health Services KFLA

- 552 Princess Street, Kingston
- Groups are being offered in person and virtually for various services. Contact intake or your worker for details.
- In-person and remote supports available for all services.

Youth Support Program (16-24yrs)

- Homeless youth or youth at risk of homelessness experiencing addiction/mental health issues.
- Current youth clients can access their case workers by phone. Monday-Friday 8am-4pm
- **Jessica Nolan**, Youth Outreach Case Manager, Call: **613-328-2438**
Email: jnolan@amhs-kfla.ca

Addiction Support for Youth (16-24yrs)

- Call Intake to self-refer
- Youth staff attend One Roof weekly for drop in contacts
- Problem Gambling Support for Youth (age 12-24). Call intake to self-refer

Counseling & Treatment

AMHS KFLA offers professional counselling for youth (and adults). Contact Intake for more info. Ages 16+

- Call: **613-544-1356**
- Email: info@amhs-kfla.ca

FUSE Youth Group

For LGBTQQIP2SAA youth ages 24 and under in the Kingston area. The group meets on Wednesdays from 4-6pm at One Roof: Kingston Youth Hub.

- **Caroline Hards**, Call/text: **613-893-0927**
Email: chards@amhs-kfla.ca
- Facebook: www.facebook.com/FUSE-Youth-Group-195460157149842

Crisis Services

Free, confidential and delivered in a respectful, non-judgmental manner by a multidisciplinary team of mental health and addiction specialists. Includes Mobile Crisis Services. **Walk-in Crisis Services have resumed.**

- 552 Princess Street, Kingston
Mon-Fri 8:30am - 4:00pm
- 70 Dundas Street East, Napanee
Mon-Fri 8:30am - 4:00pm

Updates available at: www.amhs-kfla.ca/coronavirus-disease-covid-19/

24/7 Crisis Phone Line

- Kingston/Frontenac: **613-544-4229**
Toll Free: **1-866-616-6005**
- Lennox & Addington: **613-354-7388**
Toll Free: **1-800-267-7877**

Kingston Home Base Housing

For youth ages 16-24yrs who face imminent risk of becoming homeless.

- 620 Princess Street, Kingston
- **613-542-6672 x4**
- **Colleen McAlister**, Program Manager
cmcalister@kingstonhomebase.ca

ONE ROOF Kingston Youth Hub

A youth wellness centre where 25+ youth-serving organizations work together to support youth ages 16 - 24 years

- 620 Princess Street, Kingston
- **613-542-6672 x4**
- One Roof is open Monday – Friday
8:30am – 7pm
- **Gennie Veryard**, Supervisor,
gveryard@kingstonhomebase.ca
- **Krystal O’Farrell**, Care Coordinator
kofarrell@kingstonhomebase.ca
- **Jessica Leakey**, Intake Worker
(for referrals to community supports
& services) **613-542-6672 x155**
jleakey@kingstonhomebase.ca

Housing First

Case management and support in finding and maintaining housing for youth, with medium to high acuity, who are homeless

- **613-542-6672 x4**
- Housing Assistance or help navigating community supports.

Must connect to Housing First through Prevention Diversion services

- **Katie Wilson**, Prevention
Diversion Case Manager,
Call: **613-542-6672 x124**
kwilson@kingstonhomebase.ca
- **Keri Frasso**, Housing First Case Manager
kfrasso@kingstonhomebase.ca
- **Lucas McGhee**, Housing
First Case Manager
lmcghee@kingstonhomebase.ca

Youth Supportive Housing

RISE@one4nine, Journey House & Sutherland

Permanent and supported transitional housing for youth. Referrals for supported housing via Prevention Diversion Staff at One Roof

- **613-542-6672 x5**
- **Sara Hadley**, Program Coordinator,
Call: **613-542-6672 x203**
shadley@kingstonhomebase.ca
- **Amanda Benoit**, Case Manager
(Supportive Housing)
abenoit@kingstonhomebase.ca
- **Danielle Coles**, Case Manager
(Supportive Housing)
dcoles@kingstonhomebase.ca
- **Sophia Farber**, Community
Worker (Supportive Housing)
sfarber@kingstonhomebase.ca

Kingston Youth Shelter

Emergency Shelter for Youth, 16-24yrs

KYS daytime access at **234 Brock Street**. To access meals, laundry, attend meetings and other needs. Now open at Mac-Brown Hall, **218 Barrie Street**. Intakes/reserved beds can enter 5:30-11pm daily for overnight shelter. 16 bed capacity.

Plans are in place for a new permanent location on Nelson Street - stay tuned for more information over the next few months.

- Please call: **613-549-4236**
- Email: **kys@kingstonyouthshelter.com**

Prevention Diversion Program

Youth seeking housing assistance, facing eviction, or in need of help to navigate mental health or addictions support.

- Contact Kevin, Text or call: **613-449-2056**
pd@kingstonyouthshelter.com

Kingston Youth Transitions

Transitional housing for youth 16-24yrs in need of supportive housing, basic life and living skills. Youth Intake is being conducted.

Youth are encouraged to contact counsellors to help problem-solve/refer to other services.

- To contact, email is preferred.
transitions@kingstonyouthshelter.com

Family Mediation Program

Youth aged 16-24 years experiencing family conflict and at risk of homelessness; referrals can be through agency, youth or family.

In-person meetings are now available.

- Text or call: **613-449-4803**
- **families@kingstonyouthshelter.com**

Kingston Interval House

Young women ages 16+ years with/without children experiencing domestic violence/abuse in need of support, connection to services. Women do not need to reside in the shelter to receive Outreach Services.

- Direct Crisis Line: **613-546-1777**
or **1-800-267-9445**

In-Shelter Youth Workers and Outreach Workers available

- Call: **613-546-1833**
- Text: **343-309-5999**
- (Aboriginal, French language services available)

Lennox & Addington Interval House

Shelter for female victims of domestic violence age 16+years with/without children

- 174 Centre Street North, Napanee
- For all program inquiries,
Call: **613-354-0808**
- 24/7 Crisis Line: **613-354-1010**
Toll Free: **1-800-667-1010**
- Text: **613-449-1080**

Also available: Transitional housing for single women 16+ and for women 16+ with children.

Emergency after hours short-term hotel accommodation (up to 3 days) in Napanee is also available for male and female homeless youth – only facilitated by Interval House during non-business hours

Lennox & Addington County Youth Hub

Helping support and link youth 10-24 with services, activities and leadership opportunities throughout Lennox & Addington.

- 26 Dundas Street West, Napanee
- Virtual and in-person programs and services available.
- Phone calls and email available
- Contact Shannon,
Call: **613-354-8937 ext. 7210**
Cell: **613-539-9933**
Email: **shannonr@kchc.ca** or
youthhubnapanee@kchc.ca
- Updates via Facebook and Instagram @LAYouthHub

Maltby Centre

Counselling services for youth up to 18yrs and their families, to address mental health concerns like anxiety, depression, suicidal thoughts, emotional regulation, trauma impact.

- 100-31 Hyperion Court, Kingston (main office)
- Walk-in Clinics for youth – Available by appointment. Children 12 and older may access walk-in without parental consent

In-person, video, and phone services available and based on client preference/choice.

- Call: **613-546-8535** or **1-844-855-8340**
- Email: **inquiry@maltbycentre.ca**

Current Clients: please reach out to your point of contact at Maltby to book your phone or Zoom session.

- Crisis after-hours line: **613-544-4229**

Resolve Counselling Services

Counselling for youth up to 25 years old experiencing social, emotional and/or relationship difficulties.

- 417 Bagot Street, Kingston
- **613-549-7850**

Available Programs:

- Youth in Transition Program
- Youth Housing Support Worker
- Youth Outreach Counselling Program – drop-in counselling hours have resumed weekly at One Roof.

Counselling for youth

In-person, phone and video counselling available. 9:00am – 5:00pm

- Call: **613-549-1180**
- Email: **intake@resolvecounselling.org**

Intake/Case Management

- To book a session, call **613-549-1180** or email **intake@resolvecounselling.org**
- Mon, Wed – 8:30am-5:00pm
Tues, Thurs – 8:30am-8:00pm
Friday – 8:30am-4:00pm

Rural Frontenac Community Services

- Children and Youth Services, 1004 Art Duffy Road, Sharbot Lake
- 613-279-3151

Bridging the Gap for Rural Youth Provides youth outreach and recreation programs, and also works with various service providers to assist youth with access supports and assistance to remain in their home or find housing.

- Services are available by telephone between 9am-4pm.
- Call Sarah: 613-532-3152
Email: sarahm@rfcs.ca

Sexual Assault Centre

Provides crisis support, counselling, information, referral and advocacy services for survivors of sexual violence, for 12+ years.

- 400 Elliott Avenue, Unit 1 (Rockcliffe Plaza), Kingston
- Email: sack@sackingston.com

Crisis & Support Services

- 24 hours Crisis and Support Line: **1-877-544-6424**
- Chat and text support: webelievesurvivors.ca

Counselling

- For intake appointment: **613-545-0762 ext.106**
- jenn@sackingston.com

St. Lawrence Youth Association

Sundance - Secure Custody/Detention Facility for Young Females (aged 12-17)

- 308 Achievement Place, Bath
- 613-384-4857 ext. 0
- **Joanna Frost-Howard**,
Program Manager
Call: **613-583-6606**
Email: joanna@slya.ca
- **Brianna Spuehler**,
Reintegration Worker Program
Call: **613-449-7664**
Email: briannas@staff.slya.ca

Community Supervision Support - Supports youth (and their families) in conflict with the Law (aged 12-17)

- 845 Division Street, Kingston
- **Derek Campbell**,
Director of Community Services
Call: **613-542-9634 ext. 203**
Email: derek@slya.ca
- **Peter Cory**, Youth Justice
Family Worker Program
Call: **613-349-1004**
Email: peterc@staff.slya.ca

Specialized Treatment Program

Program is a community-based program for youth ages 12-24 yrs who demonstrate concerning sexualized behaviour and/or significant sexual behaviour problems. The program supports our community partners, provides assessment and treatment to youth in our community.

- Community Services Manager
Call: **613-542-9634 x 203**

Youth Diversion

Helps youth overcome challenges by providing prevention, intervention and educational services that divert youth from risk and support their ability to thrive.

- 559 Bagot Street, Kingston
- Call: **613-548-4535 ext 0**

Kairos Program

Specializes in treatment for youth between 9-24yrs, who are experiencing any level

of substance use, personally or with a family member.

Counselling for youth impacted by substance use: Services is available both through outreach and in office. Substance Use and Addiction Psychoeducational workshops and trainings are available.

- Call: **613-548-4535**
- Email: **info@youthdiversion.org**

CHANCE Mentoring Program

Promising youth are matched with adult volunteer mentors who meet for 2-3hrs weekly for a minimum of 6 months.

- **Caitlin Donovan**
Call: **613-548-4535 ext. 226**
Email: **cdonovan@youthdiversion.org**

Intersections Program

For youth 8-18 years with behavior issues, at risk of becoming justice and/or Child Welfare involved. Referrals through Kingston Police/OPP/FACS only.

- Sarah Hunter, Intersections Coordinator
Email: **shunter@youthdiversion.org**

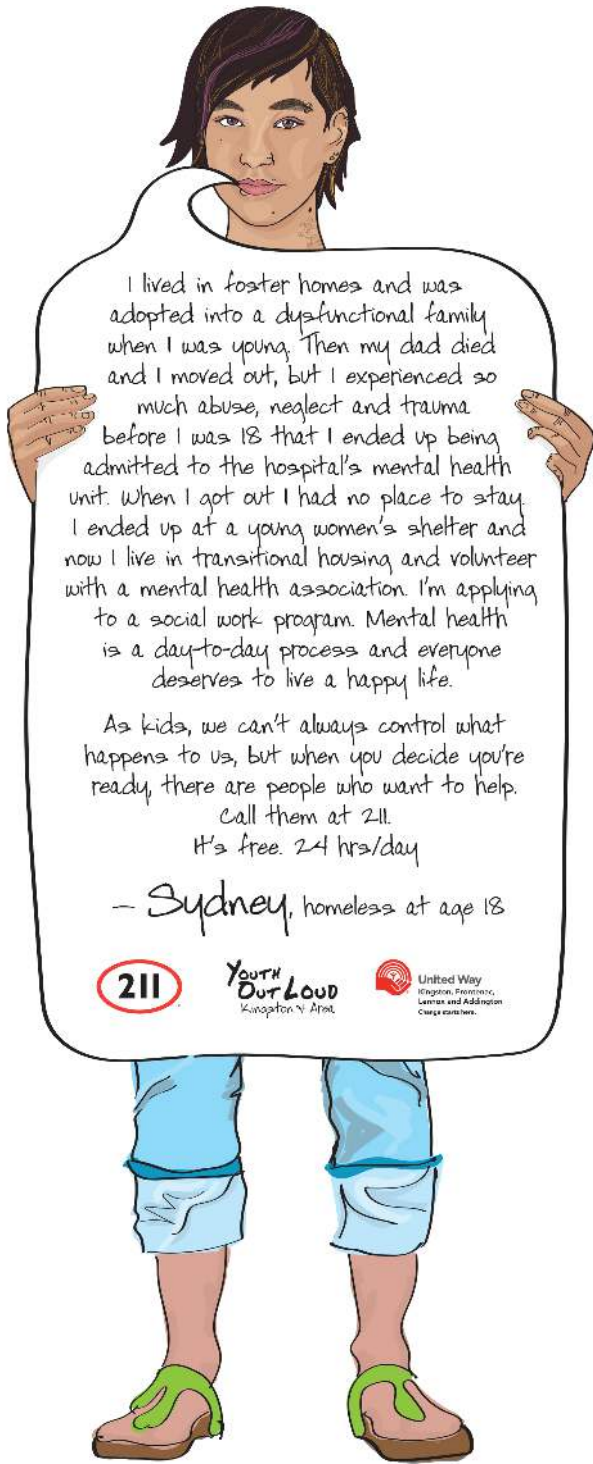
For details on the programs listed below, go to: **www.youthdiversion.org/programs/**

- Youth Outreach
- SNAP Program
- Rebound
- Youth Justice.

Youthab

Effective February 28, 2022, Youth Habilitation Quinte will be providing in person services by appointment only as well as virtual services.

- For assistance, or to book an appointment, call **613-969-0830** or email **info@youthab.ca**
- Crisis Intervention Centre:
1-800-757-7766
- **Vivienne Parent:** Transitional Age Youth (TAY) Connector (for youth 16-24yrs in Kingston, Napanee
Email: **viviennep@youthab.ca**
- General Inquiries: **taykfla@youthab.ca**
- Offering Tele-support by calling:
613-453-2024



I lived in foster homes and was adopted into a dysfunctional family when I was young. Then my dad died and I moved out, but I experienced so much abuse, neglect and trauma before I was 18 that I ended up being admitted to the hospital's mental health unit. When I got out I had no place to stay. I ended up at a young women's shelter and now I live in transitional housing and volunteer with a mental health association. I'm applying to a social work program. Mental health is a day-to-day process and everyone deserves to live a happy life.

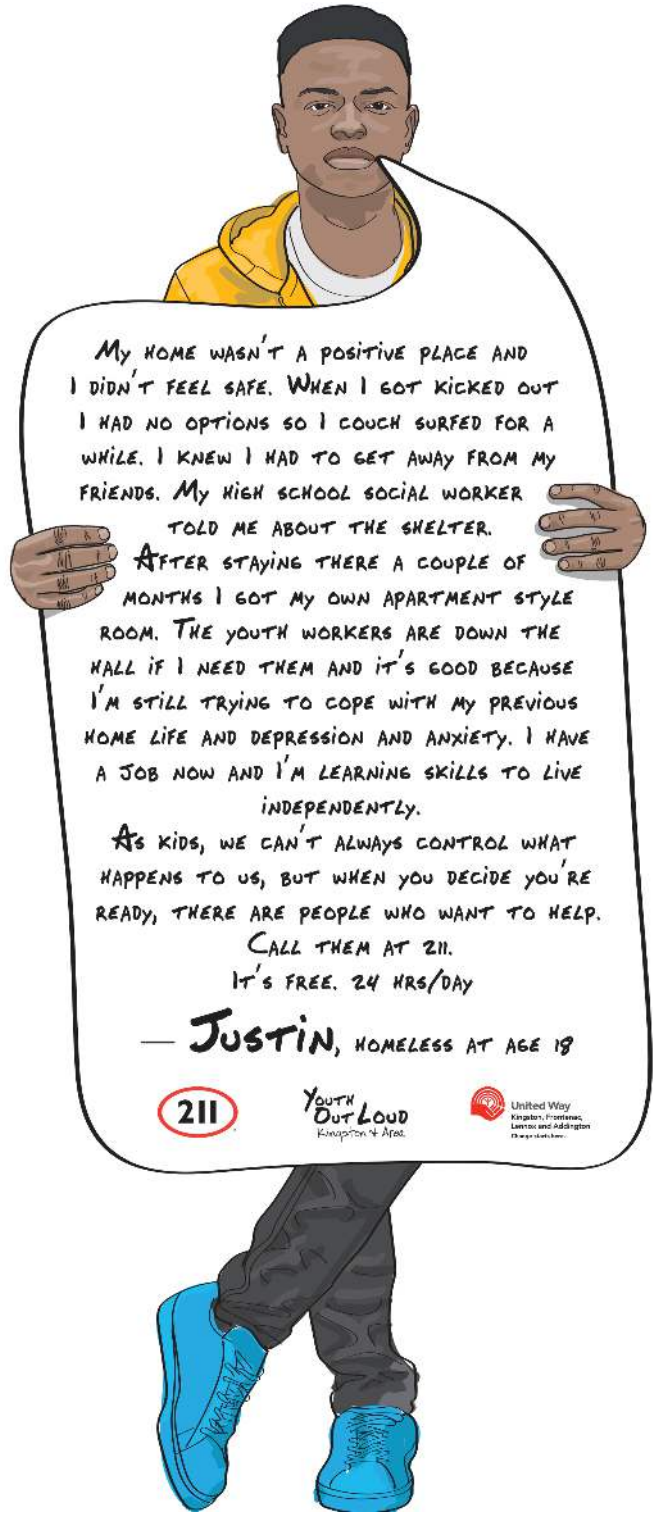
As kids, we can't always control what happens to us, but when you decide you're ready, there are people who want to help.

Call them at 211.
It's free. 24 hrs/day

— Sydney, homeless at age 18



YOUTH
OUTLOUD
Kingsport, Bristol,
Lynchburg and Abingdon
Counties



My home wasn't a positive place and I didn't feel safe. When I got kicked out I had no options so I couch surfed for a while. I knew I had to get away from my friends. My high school social worker told me about the shelter.

After staying there a couple of months I got my own apartment style room. The youth workers are down the hall if I need them and it's good because I'm still trying to cope with my previous home life and depression and anxiety. I have a job now and I'm learning skills to live independently.

As kids, we can't always control what happens to us, but when you decide you're ready, there are people who want to help.

Call them at 211.
It's free. 24 hrs/day

— Justin, homeless at age 18



YOUTH
OUTLOUD
Kingsport, Bristol,
Lynchburg and Abingdon
Counties



Local Love

in action



www.unitedwaykfla.ca



United Way
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Lennox and Addington