

<b>Evaluation Contents</b>	
<b>Survey Question</b>	<b>Associated Online Reference Materials</b>
1. Governance The agency demonstrates effective Board governance and oversight.	Agency Information form Governance form
2. Accountability The agency demonstrates a high degree of financial accountability and transparency.	Financial Accountability and Transparency form Audited Financial Statements (download) 3-year comparison of agency-level financial information Budget Notes form Agency Reserves Questionnaire form
3. Sustainability The agency demonstrates strong performance in the areas of fundraising and sustainability.	Fundraising and Sustainability form Agency Fundraising (2021 form)
4. Operations The agency demonstrates proficiency in its operations and staff management.	Operations and Management form Agency Programs form
5. Volunteers The agency has defined processes for volunteer involvement, if applicable to the services being provided.	Volunteer Involvement form Program Inputs/Resources form
6. Support of UW Support of United Way is clearly demonstrated.	Support of United Way form
7. Community Need The agency has used evidence (consultation and/or local data) to determine program strategies.	Program Funding Request form Program Details form
8. Deliverables The program has the ability to meet identified deliverables and outcomes.	Program Details form Outcomes for 2021 (outcomes targets) 2021 Statistics Information
9. Strategy Where possible, prevention is addressed to bring about positive changes in clients when they are ready for change. Goals are realistic; immediate needs are met	Program Details form Outcomes for 2021 (outcomes targets)
10. Capacity The agency has the organizational capacity and ability to deliver the proposed program.	Program Funding Request form Program Inputs/Resources form Program Partnerships form 3-year comparison of agency-level financial information Annual Report (download)
11. UW Investment The agency demonstrates a need for United Way funds for the delivery of the program. Agency understands that United Way funding is not guaranteed.	Program Funding Request form Program Details form 3-year comparison of agency-level financial information 2019 Schedule A – Agency by Programs (download) 2020 Schedule B – Agency by Programs (download) 2021 Schedule C – Agency by Programs (download)